

October 2011 Survey Results:

The contacts we have needed to have with Ted or his staff regarding our applications for approval have been met with professionalism and courteousness. I would rate Ted and his staff as excellent.

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1. Excellent

2. Expeditious service

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I would rate TBA's performance regarding my application this meeting cycle as Excellent.

As usual, TBA was quick to respond to any issues I had, and the status of my application was communicated to me in a timely manner.

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