

OGC - PROF Case Summary Sheet



Subject: **HUGO, FORSTER**

Division - Board **CONSTRUCTION**

Case Status: **INFORMAL HEARING REQUESTED**

Assigned Attorney **BILLY BENSON**

Case Number: **2014018148**

License Number:

Respondent Attorney:

Email:

Phone:

Add Comment

Comment History:

Append Comment

3/12/2015 4:14:32 PM-BILLY BENSON: FO adopting Seattle Agree. drafted, given to Ian for processing.
NOTE: AGREEMENT ALSO ENCOMPASSES 2014-044969
3/12/2015 11:46:14 AM-BILLY BENSON: Emailed proposed Seattle Agree to Resp. joint agree w/case 14-044602
4/30/2015 3:31:38 PM-JOY, MITCHELL: SOP: Regular mail returned.
12/14/2014 3:01:25 PM-DANIELLE WALKER: SOP: Received signed EOR, updated VR.
12/13/2014 2:39:43 PM-SOP: Supporting Document Received
12/13/2014 11:10:58 AM-SOP: Supporting Document Received
12/24/2014 4:40:58 PM-DANIELLE WALKER: SOP: AC package was sent

Date Rec'd in

Legal:

10/02/2014

PC Found

Date:

11/24/2014

AC Filed:

12/1/2014

AC Serv. Date:

Served: Green

Card



Green
Card

2

☐ Hand Service

☒ E-Mail

☐ Publication

☐ Telephone

Election: ☐ Informal

☐ Waiver

☒ Regular Mail

Yes

☐ Proof Rec'd

☐ DOAH

☐ EORW

☐ Invoice Rec'd

☐ STIP

Priors:

None

Paid: ☐ Yes ☐ No ☐ ?

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION,

Petitioner,

v.

Case No. 2014-018148
CITB

HUGO FORSTER,

Respondent.

ADMINISTRATIVE COMPLAINT

The Department of Business and Professional Regulation ("Petitioner") files this Administrative Complaint against Alcides Parracho ("Respondent") and alleges:

1. Petitioner is the state agency charged with regulating the practice of construction contracting pursuant to section 20.165, Florida Statutes (2013), and chapters 455 and 489, part I, Florida Statutes (2013).
2. Petitioner has jurisdiction over the unlicensed practice of construction contracting pursuant to section 489.13, Florida Statutes (2013).
3. At no time material hereto was Respondent duly registered or certified to engage in the practice of construction contracting pursuant to chapter 489, part I, Florida Statutes (2013).

4. At no time material hereto was Trenchless Pipe Lining, LLC properly qualified to engage in the practice of construction or electrical contracting pursuant to chapter 489, parts I & II, Florida Statutes (2013).

5. Respondent's last known address is 1501 Eden Isle Boulevard N.E., Apt. 57, St. Petersburg, Florida 33704.

6. On or about April 28, 2014, Respondent performed regulated construction services for compensation at the residence of Leslie Gratz at 560 N.W. 7th Street, Miami, Florida 33136.

7. Based upon the foregoing, Respondent violated section 489.13(1), Florida Statutes (2013), by "performing an activity requiring licensure under [chapter 489, part I, Florida Statutes (2013)] as a construction contractor" without the requisite license.

WHEREFORE, Petitioner requests that a Final Order be entered imposing one or more of the following: an administrative fine, assessment of costs related to the investigation, and/or any other relief the Department is authorized to impose pursuant to chapters 455 and 489, part I, Florida Statutes (2013), and the rules promulgated thereunder.

DBPR v. Hugo Forster
Case No. 2014-018148
Administrative Complaint Signature Page

Signed this 24th day of November, 2014.

KEN LAWSON, Secretary
Department of Business and
Professional Regulation

By: /s/ Ian Brown

Ian Brown
Assistant General Counsel
Florida Bar No. 499048
Department of Business and
Professional Regulation
Office of the General Counsel
1940 N. Monroe Street, Ste. 42
Tallahassee, FL 32399-2202
(850) 488-0062 Telephone
(850) 921-9186 Facsimile

PC Found: November 24, 2014
By: Ian Brown

BB

NOTICE OF RIGHTS

please be advised that mediation under section 120.573, Florida Statutes, is not available for administrative disputes involving this type of agency action.

Please be advised that Respondent has the right to request a hearing to be conducted in accordance with sections 120.569 and 120.57, Florida Statutes, to be represented by counsel or other qualified representative, to present evidence and argument, to call and cross-examine witnesses and to have subpoenas and subpoenas duces tecum issued on his or her behalf if a hearing is requested. Any request for an administrative proceeding to challenge or contest the charges contained in the administrative complaint must conform to Rule 28-106.2015, *Florida Administrative Code*. Rule 28-106.111, *Florida Administrative Code*, provides in part that if Respondent fails to request a hearing within 21 days of receipt of an agency pleading, Respondent waives the right to request a hearing on the facts alleged.

NOTICE REGARDING ASSESSMENT OF COSTS

Respondent is placed on notice that Petitioner has incurred costs related to the investigation and prosecution of this matter. Pursuant to section 455.227(3)(a), Florida Statutes, the Board, or the Department when there is no Board, may assess costs related to the investigation and prosecution of the case excluding costs associated with an attorney's time, against Respondent in addition to any other discipline imposed.

Ken Lawson, Secretary

Rick Scott, Governor

November 25, 2014

Leslie Gratz
11 Island Avenue, 511
Miami Beach, FL 33139

Case No: 2014-018148
Subject: Hugo Forster d/b/a Trenchless Pipe Lining, LLC

Dear Ms. Gratz:

This is in reference to the complaint you filed with this agency against the above named Subject. Upon completion of the investigation, the complaint was forwarded to the Office of the General Counsel for review. Our office found probable cause to believe that the Subject engaged in the unlicensed practice of a regulated profession. Accordingly, formal charges in the way of an Administrative Complaint have been filed.

This office is in the process of serving the Administrative Complaint. Once served, if the Subject disputes the charges and requests a formal evidentiary hearing, your testimony may be required. In any event, you will be informed as the case progresses and advised of the ultimate outcome. If you have any questions, please feel free to contact me at 850.717.1555.

Sincerely,

/s/ William H. Benson

William H. Benson
Assistant General Counsel

Ken Lawson, Secretary

Rick Scott, Governor

November 25, 2014

Hugo Forster
d/b/a Trenchless Pipe Lining, LLC
1501 Eden Isle Boulevard N.E.
Apt. 57
St. Petersburg, FL 33704

Case No: 2014-018148

SERVICE OF ADMINISTRATIVE COMPLAINT AND ELECTION OF RIGHTS

Dear Mr. Forster:

This is to inform you that probable cause has been found to believe that you violated certain provisions of the Florida Contracting Statutes. The Administrative Complaint enclosed with this letter contains the formal charges filed against you along with an Election of Rights Form. Receipt of the Administrative Complaint and Election of Rights Form constitutes legal service upon you.

The options available to you under Florida law are as follows:

(a) Check option (1) if you **do dispute** the material facts alleged and request a formal hearing before an administrative law judge with the Division of Administrative Hearings.

After electing option (1) explained above, and regardless of whether you dispute any material fact alleged in the Administrative Complaint, you may also request the opportunity to discuss **settlement of the case** by checking the second box under option (1) and returning the Election of Rights to this office via U.S. Mail, Email or Fax **within 21 days of your receipt of this letter**.

(b) Choose option (2) if you **do not dispute** the material facts alleged, and request a hearing before a Department hearing officer, where you will have the opportunity to present written and oral evidence in mitigation, regarding the conclusions of law and the penalty for violations.

(c) Choose option (3) if you **do not dispute** any material fact and waive your right to either type of hearing. This means that the Department will determine a penalty on the charges set forth in the Administrative Complaint without input from you.

Please be advised, pursuant to section 120.573, Florida Statutes, that mediation is not available for this type of agency action.

You must respond by selecting one of the options on the enclosed Election of Rights Form, and forward the executed Election of Rights form to this office via U.S. Mail, Email or Fax within **21 days of your receipt of this letter**. Failure to respond within the 21-day period constitutes a waiver of the rights outlined above, and the Department shall proceed against you by default. Prior oral or written submissions to the Department regarding this matter **will not** be considered responsive to this Administrative Complaint. Regardless of your prior communication(s) with the Department, it is required

that you respond to the Administrative Complaint by selecting one of the options on the enclosed Election of Rights Form.

You must let the Department know if your mailing address changes.

**THE ELECTION OF RIGHTS FORM AND ANY ATTACHMENTS SHOULD BE RECEIVED
BY THE DEPARTMENT WITHIN 21 DAYS AND MAILED TO:**

Service of Process Unit
Office of the General Counsel
Department of Business and
Professional Regulation
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2206

Sincerely,

/s/William H. Benson

William H. Benson
Assistant General Counsel
Department of Business & Professional Regulation
Office of the General Counsel
1940 North Monroe Street, Suite 42
Tallahassee, Florida 32399-2202
Phone: (850) 717-1555
Fax: (850) 488-5700
Email: billy.benson@myfloridalicense.com

ATTCHS: Administrative Complaint; Election of Rights Form

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

ELECTION OF RIGHTS

DBPR v. HUGO FORSTER

Case No. 2014-018148

PLEASE CHECK ONLY ONE OF THE THREE OPTIONS.

Option (1) ☐ I do dispute the allegations of material fact in the Administrative Complaint. This is a petition for a hearing involving disputed material facts pursuant to sections 120.569(2)(a) and 120.57(1), Florida Statutes, ("formal hearing") before an Administrative Law Judge of the Division of Administrative Hearings. I specifically dispute the following material facts alleged in the Administrative Complaint (attach extra pages or write on the back if needed):

In addition to the above election for formal hearing, if you wish to enter into settlement negotiations, check the box below:

☐ Section 120.569(2)(a), Florida Statutes, requires the Department to send this case to the Division of Administrative Hearings (DOAH) for a formal hearing within 15 days after receiving your Election of Rights. I am interested in settling this case and waive the 15-day requirement in order to enter into settlement negotiations with the Department.

Option (2) ☐ I do not dispute the allegations of material fact in the Administrative Complaint. I wish to submit oral and written evidence in mitigation at a hearing pursuant to section 120.57(2), Florida Statutes ("informal hearing") and that this oral and written evidence be considered before any penalty and fines are imposed.

Option (3) ☐ I do not dispute the allegations of material fact in the Administrative Complaint and waive my right to any form of hearing. I request that a Final Order imposing a penalty and fines be entered in this case.

THIS IS A LEGALLY BINDING DOCUMENT. SEEK LEGAL ADVICE BEFORE SIGNING IF YOU DO NOT FULLY UNDERSTAND THE TERMS.

HUGO FORSTER

ATTORNEY OR QUALIFIED REPRESENTATIVE

Street Address

Street Address (where service shall be made)

City State Zip

City State Zip

Telephone Number and Fax Number (if any)

Telephone Number

Date Received the Administrative Complaint

Facsimile Number

THE ELECTION OF RIGHTS FORM AND ANY ATTACHMENTS SHOULD BE RECEIVED BY THE DEPARTMENT
WITHIN 21 DAYS AND MAILED TO:

ATTN: Service of Process Unit
Office of the General Counsel
Department of Business and Professional Regulation
1940 N. Monroe St., Tallahassee, FL 32399-2206
Telephone: (850) 488-0062 Fax: (850) 488-5700

[Complaint Search](#)
[Change Recording License Type](#)
[Delete Complaint](#)
[Mass Activity](#)
[Update](#)
[Mass Discipline Update](#)
[Mass Status Update](#)
[Public Case Info](#)

Domain 500 - Division of Professions

Logged in as: kjohnso

VR Home > Complaint Search > Maintain Complaint

Lic Type	0604 - Certified Plumbing Contractor	Status	37 Probable Cause Found	Status Date	11/24/2014
Complaint #	2014018148	Case Type	CMP - Complaint	Disposition	
Docket#		Respondent	FORSTER, HUGO	Responsible	dbenson - BENSON, BILLY
				Disposition Date	
					Public Case

Complaint	Respondent	Complainant	Add'l Info
-----------	------------	-------------	------------

Source	CNSM - Consumer	Security Level	1
Form	FORM - Complaint Form	Priority	1
Class'n Activity	UNLC - Unlicensed	Complexity	R - Regular
Security	STND - Standard	Incident	
Region	10 - Miami Regional Office	Received	04/28/2014
Reference	ULA	Entered By	trjohnson
Entered	04/28/2014		

Compl is alleging that subj in unlicensed. Compl contracted with subj on 12/20/2013 in the amount of 3000.00 for plumbing work. Compl states that the subj relined the length of a pipe but failed to pen the inlets for the toilet and vanities. Compl states that subj stated he would fix the issue. Subj never showed up, a contract was not provided however Corporation records reveal subj is Manager/ Member of Trenchless Pipe Lining, LLC. Subj nor company has a license with DBPR PRELIM

Updated 11/26/2014 14:41:02

By kjohnson

Change	Save	OK	Cancel	Back
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Get Adobe Reader.

Walker, Danielle

From: Walker, Danielle
Sent: Tuesday, December 02, 2014 4:38 PM
To: pipelining1@gmail.com
Subject: 2014018148 - Hugo Forster - Administrative Complaint
Attachments: SKMBT_50114120216310.pdf

Dear Hugo Forster:

The Department of Business and Professional Regulation (DBPR) filed an Administrative Complaint against you. Copies of this document were sent to you by Certified and Regular mail at the following address:

Hugo Forster
d/b/a: Trenchless Pipe Lining, LLC
1501 Eden Isle Boulevard N.E.
Apt. 57
St. Petersburg, FL 33704

Copies of this document are also attached to this email.

Should you have any questions or concerns pertaining to this correspondence or the attachments please contact the Office of the General Counsel at 850.488.0062.

Sincerely,

Danielle Walker
Administrative Assistant I
Service of Process Unit
Office of the General Counsel
Department of Business and Professional Regulation
1940 North Monroe Street, Suite 42
Tallahassee, FL 32399-2206
Ph. 850.717.1354
Fax. 850.488.5700

7004 1350 0002 7389 8926

U.S. Postal Service
CERTIFIED MAIL RECEIPT
(Domestic Mail only. No insurance coverage provided.)

For delivery information visit our website at www.usps.com

OFFICIAL USE

Postage	\$	
Certified Fee		DEC 03 2014
Return Receipt Fee (Endorsement Required)		
Restricted Delivery Fee (Endorsement Required)		

Postmark
Here

Hugo Forster

Total Postage: d/b/a Trenchless Pipe Lining, LLC
 2014018148 CC

Sent to

1501 Eden Isle Boulevard N.E.

Street, Apt. No.

Apt. 57

or PO Box No.

St. Petersburg, FL 33704

City, State, ZIP

PS Form 3800, June 2009

See Reverse for instructions



STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
1940 North Monroe Street
Tallahassee, Florida 32399

www.MyFloridaLicense.com

Administrative
Complaint
regular mail

Hugs Forster
d/b/a Trenchless Pipe Lining, LLC
2014018148 CC
1501 Eden Isle Boulevard N.E.
Apt. 57
St. Petersburg, FL 33704

DEC 03 2014

Fax sent via *hellofax.com*

From
Hugo Forster

To
Danielle Walker

Number of pages
9

Message

Hello Danielle,

It was difficult to chose an option in the attached forms.

We own patented "trench-less" pipe rehabilitation technology that restores drains for 100 years without the need for any construction.

This "cured-in-place" pipe lining technology exists purely to avoid any trenching and resulting construction-related activities, as evidenced in the name of the business "Trenchless Pipe Lining, LLC".

The process involves drain cleaning, followed by drain video inspection, followed by the installation of a self-hardening inner pipe sleeve that prevents all future backups and leaks.

Since there is no need to remove and replace existing drains, there is also no need to excavate floors and replace them, thereby avoiding all construction-related activities.

We are unaware of any license issued by the State of Florida for "Cured-In-Place Pipe Lining", and so elected option #2 admitting to the "material facts" even though it is opaque as to what those facts may be and how they apply to the Florida statutes.

So our hope is to rectify the issue with your office and the petitioner (Mr. Gratz) in the most amicable

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

ELECTION OF RIGHTS

DBPR v. HUGO FORSTER

Case No. 2014-018148

PLEASE CHECK ONLY ONE OF THE THREE OPTIONS.

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THIS IS A LEGALLY BINDING DOCUMENT. SEEK LEGAL ADVICE BEFORE SIGNING IF YOU DO NOT FULLY UNDERSTAND THE TERMS.

Hugo Forster
HUGO FORSTER

201 17th ave N. St. Petersburg, FL 33704
Street Address

City State Zip

727 501 6176

Telephone Number and Fax Number (if any)

12/2/2014

Date Received the Administrative Complaint

ATTORNEY OR QUALIFIED REPRESENTATIVE

Street Address (where service shall be made)

City State Zip

Telephone Number

Facsimile Number

RECEIVED

THE ELECTION OF RIGHTS FORM AND ANY ATTACHMENTS SHOULD BE RECEIVED BY THE DEPARTMENT

WITHIN 21 DAYS AND MAILED TO:

DEC 09 2014

DBPR Service of Process Unit

ATTN: Service of Process Unit
Office of the General Counsel

Department of Business and Professional Regulation
1940 N. Monroe St., Tallahassee, FL 32399-2206
Telephone: (850) 488-0062 Fax: (850) 488-5700

2014-018148

5/21
4/11

Missive
mplain
for mail

www.MVFloridaLicense.com

Mississippi, Florida 32399

1940 North Monroe Street

ULATION

STATE OF FLORIDA
DEPARTMENT OF BUSINESS
319 North Monroe Street
Tallahassee, Florida 32399
www.myfloridaleap.com



7004 1350 0002 7349 4925

2014-08148

1/22/14
12/16

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION
DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION

Petitioner,

v.

Case No. 2014-018148
2014-044969
CILB

HUGO FORSTER,

Respondent.

FINAL ORDER ADOPTING SETTLEMENT AGREEMENT

The Department of Business and Professional Regulation ("Department"), in accordance with the provisions of section 120.57(4), Florida Statutes, hereby enters this Final Order incorporating and adopting in toto the Settlement Agreement entered into between Hugo Forster and the Department, attached hereto as Exhibit 1 and incorporated by reference. Upon consideration of the Settlement Agreement and being otherwise fully advised, it is hereby

ORDERED AND ADJUDGED:

1. The Stipulation is approved, adopted, and incorporated herein by reference. Accordingly, the parties shall adhere to and abide by all the terms of the Settlement Agreement.

2. This Final Order shall become effective upon filing with the Clerk of the Department of Business and Professional Regulation.

DONE AND ORDERED this _____ day of _____, 2015.

Ken Lawson, Secretary
Department of Business and
Professional Regulation
Northwood Centre
1940 North Monroe Street
Tallahassee, Florida 32399

NOTICE OF RIGHT TO APPEAL

Unless expressly waived, any party adversely affected by this Final Order may seek judicial review by filing an original Notice of Appeal with the Clerk of the Department of Business and Professional Regulation, and a copy of the notice, accompanied by the filing fees prescribed by law, with the clerk of the appropriate District Court of Appeal within 30 days of the effective date of this order, in accordance with Florida Rule of Appellate Procedure 9.110, and section 120.68, Florida Statutes.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of this Final Order was provided to Respondent, 1501 Eden Isle Boulevard NE, Apt. 57, St. Petersburg, FL 33704, by regular U.S. Mail this _____ day of _____, 2015.

OFFICE OF THE AGENCY CLERK

Copy Furnished to:

Ian Brown, Assistant General Counsel

BB

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION,

petitioner,

v.

Case No. 2014-018148
2014-044969
CILB

HUGO FORSTER,

Respondent.

SETTLEMENT AGREEMENT

HUGO FORSTER (Respondent), and the DEPARTMENT OF BUSINESS
AND PROFESSIONAL REGULATION (Department), hereby agree to the
following Settlement Agreement (Agreement) and to the entry of a
Final Order incorporating this Agreement as the final resolution
of these matters.

STIPULATED FACTS

1. Through an Administrative Complaint filed by the
Department, the Respondent was charged and properly served with
violations of chapter 489, part I, Florida Statutes, and the
rules enacted pursuant thereto. A true and correct copy of the
Administrative Complaint is attached hereto and incorporated by
reference as Exhibit "A".

2. Respondent neither admits nor denies the allegations
of fact contained in the Administrative Complaint attached
hereto as Exhibit "A".

STIPULATED CONCLUSIONS OF LAW

3. Respondent admits that Petitioner is the state agency having jurisdiction over the practice of contracting pursuant to section 20.165 and chapters 455 and 489, part I, Florida Statutes.

4. Respondent admits that the facts set forth in the Administrative Complaint, if proven, constitute violations of chapters 455 and 489, part I, Florida Statutes, as alleged in the Administrative Complaint attached hereto as Exhibit "A".

STIPULATED DISPOSITION

5. Respondent shall not in the future violate chapters 455 and 489, Florida Statutes, or the rules promulgated pursuant thereto.

6. ADMINISTRATIVE FINE: Respondent shall pay an administrative fine totaling \$1,000.00 to the Department of Business and Professional Regulation in Case Number 2014-018148.

Respondent shall pay an administrative fine totaling \$1,000.00 to the Department of Business and Professional Regulation in Case Number 2014-044602. These shall be paid in the manner described in paragraph eight below.

7. INVESTIGATIVE COSTS: Respondent shall pay investigative costs in the amount of \$449.69 to the Department of Business and Professional Regulation in Case Number 2014-018148. Respondent shall pay investigative costs in the amount

of \$185.89 to the Department of Business and Professional Regulation in Case Number 2014-044602. This shall be paid in the manner described in paragraph eight below.

8. METHOD OF PAYMENT: The payments described in paragraphs six and seven total \$2,635.58. These payments shall be paid over a period of 30 days commencing on the date of the Final Order adopting this Agreement. All payments made pursuant to this paragraph shall be in the form of a cashier's or certified check made payable to the Department of Business and Professional Regulation and mailed directly to Department of Business and Professional Regulation, 1940 N. Monroe Street, Tallahassee, FL 32399-2202. Case numbers 2014-018148 and 2014-044602 shall be clearly referenced when making payment.

9. Respondent agrees to waive demand, notice of non-payment, and protest, and in the event a suit shall be brought for the collection of the outstanding balance of the fine, and costs, or this Agreement has to be collected upon demand of an attorney, Respondent shall be liable to pay Court costs and a reasonable attorney fee for such collection.

10. It is expressly understood that a violation of the provisions of this Agreement shall be considered a violation of chapter 455, Florida Statutes, for which disciplinary action may be initiated.

11. This Agreement is to be construed and enforced according to the laws of the State of Florida and venue for any legal action related to this Agreement is agreed by the Respondent to be in Leon County, Florida.

12. It is expressly understood that this Agreement is subject to the approval of the Secretary of the agency. In this regard, the foregoing paragraphs of the Stipulated Facts, Stipulated Conclusions of Law, and Stipulated Disposition shall have no force and effect unless a Final Order incorporating the terms of this Agreement is entered herein.

13. Should this Agreement be rejected, no statement made in furtherance of this Agreement by either party may be used as evidence in any subsequent proceeding herein.

14. Upon the filing of a Final Order adopting this Agreement, Respondent expressly waives all further procedural steps, and expressly waives all rights to seek judicial review of or to otherwise challenge or contest the validity of the Stipulation of Facts, Conclusions of Law, the Stipulated Disposition, and the Final Order incorporating said Agreement, or any part thereof.

15. Upon the adoption of this Agreement, the parties hereby agree that each party will bear his own attorney's fees and costs resulting from the prosecution and/or defense of this

proceeding. The parties waive the right to seek any attorney's fees or costs in connection with this disciplinary proceeding.

16. This Agreement is executed by the Respondent for the purpose of avoiding further administrative action with respect to this cause. In this regard, Respondent authorizes the agency hearing officer and/or Secretary of the agency to review and examine all investigative file materials concerning Respondent, prior to or in conjunction with, and in consideration of the Agreement. Should this Agreement not be accepted, it is agreed that consideration of this Agreement and other documents and matters shall not unfairly or illegally prejudice the agency hearing officer and/or Secretary of the agency from further participation, consideration or resolution of these proceedings.

17. This Agreement may be signed in counterparts, and facsimile copies shall be treated as original.

18. The Department reserves the right to correct any typographical errors or make any non-material changes to this Agreement after it is signed.

(SIGNATURE PAGE FOLLOWS)

DBPR v. Hugo Forster
Case Nos. 2014-018148 and 2014-064602
Settlement Agreement Signature Page

SIGNED this 12 day of March, 2015.

Hugo Forster
Hugo Forster

APPROVED this 14th day of March, 2015.

[Signature]
Ian Brown
Assistant General Counsel
Florida Bar No. 499048
Department of Business and
Professional Regulation
Office of the General Counsel
1940 N. Monroe Street, Ste. 42
Tallahassee, FL 32399-2202
(850) 488-0062 Telephone
(850) 921-9186 Facsimile

BB

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION

DBPR - Regulation

CIB

Any investigation or administrative proceeding brought by the Department against the subject of your complaint will rely upon the information you provide to the Department. All allegations and supporting documentation MUST be provided to the Department at this time.

COMPLAINANT INFORMATION

Last Name

GRATZ

First

LESLIE

Middle

Title

Suffix

Your Company/Occupation

MAILING ADDRESS

Street Address or P.O. Box

City

MIAMI BEACH

State

FL

Zip Code (*4 optional)

33139

County (if Florida address)

MIAMI DADE

Country

U.S.A.

CONTACT INFORMATION

Primary Phone Number

(305) [REDACTED]

Alternate Phone Number

(917) [REDACTED]

Primary E-Mail Address

[REDACTED]

Unlicensed Activity Complaint? Yes ☒ No ☐ Unknown ☐

If this is hurricane related, please specify which one:

**If NONE please check here: ☒Charley ☐Frances ☐Ivan ☐Jeanne ☐Dennis ☐Katrina ☐Wilma ☐Other ☐

How did you get this complaint form? (check one):

Toll Free Line ☐850.487.1395 ☐Punta Gorda Bldg Dept ☐Wilma Task Force ☐Other ☒

COMPLAINANT DESCRIPTION

Contractor knew there was A problem
and promised to show up and repair it.
He never came back. Contractor belimed
the length of the pipe but "failed" to deal
the inlets for the toilets & valves. We only
found out the following day when we were
allowed to open the water. After one tele-
phone call, he never showed up after saying
he would. We had already paid his fee of
\$3,000. - (SEE ATT. Bank Verification).

Attach additional sheets as necessary.

PRIVATE ATTORNEY FOR COMPLAINTANT (IF APPLICABLE)				
Last Name	First	Middle	Title	Suffix
Street Address or P.O. Box				
City				
State		Zip Code (+4 optional)		
County (if Florida address)		Country		
Primary Phone Number		Alternate Phone Number		
CONTACT INFORMATION				

SUBJECT OF COMPLAINT				
Last Name	First	Middle	Title	Suffix
License Number (if known)				
Company/Occupation				
Street Address or P.O. Box				
City				
State		Zip Code (+4 optional)		
County (if Florida address)		Country		
Primary Phone Number				
Primary E-Mail Address				
Street Address				
City				
State		Zip Code (+4 optional)		
County (if Florida address)		Country		
CONTACT INFORMATION				

PRIVATE ATTORNEY FOR SUBJECT OF COMPLAINT (IF APPLICABLE)				
Last Name	First	Middle	Title	Suffix
Street Address or P.O. Box				
City				
State		Zip Code (+4 optional)		
County (if Florida address)		Country		
CONTACT INFORMATION				

Primary Phone Number	Alternate Phone Number
----------------------	------------------------

WITNESS (IF APPLICABLE)				
Last Name	First	Middle	Title	Suffix
RADU	JOHN		TRUCKER	MR
Street Address or P.O. Box				
[REDACTED]				
City		State	Zip Code (+4 optional)	
CORAL SPRINGS		FL	33065	
County (if Florida address)		Country		
CONTACT INFORMATION				
Primary Phone Number	Alternate Phone Number			
[REDACTED]				

WITNESS (IF APPLICABLE)				
Last Name	First	Middle	Title	Suffix
STREET ADDRESS				
Street Address or P.O. Box				
City	State		Zip Code (+4 optional)	
County (if Florida address)	Country			
CONTACT INFORMATION				
Primary Phone Number	Alternate Phone Number			

I affirm that I have provided the above information completely and truthfully to the best of my knowledge.

Complainant Sign Here: [Signature] Date: 4/4/2014

Send your completed complaint and documentation to:

Department of Business and Professional Regulation
 Division of Regulation/Compliance – Consumer Services
 1940 North Monroe Street
 Tallahassee, FL 32399-0782

**STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION
Division of Regulation/Compliance
Consumer Services
1940 North Monroe Street
Tallahassee, FL 32399-0762**

**NOTE - This form must be submitted as
part of an entire packet.**

*If you have any questions or need assistance in completing this application, please contact the
Department of Business and Professional Regulation, Customer Contact Center, at 850.487.1395.*

WORKSHEET SURVEIL ADDRESS			
Street Address			
560 N.W. 7th STREET			
City	State	Zip (+4 optional)	County
MIAMI	FL	33136	MIAMI DADE

I am complaining in my capacity as a:

☐ Homeowner
☐ Subcontractor
☐ Supplier

☐ Building Department
Contractor
☒ Owner of Commercial Structure
☐ Other

Select the category that best summarizes the work the contractor did for you or that you were involved in:

<input type="checkbox"/> Built house	<input type="checkbox"/> Built addition to house
<input type="checkbox"/> Remodeled house	<input type="checkbox"/> Built commercial structure
<input type="checkbox"/> Air-conditioning or heating work at house	<input type="checkbox"/> Remodeled or built addition to commercial structure
<input type="checkbox"/> Re-roofed or repaired part of the roof of a house	<input type="checkbox"/> Commercial roof work
<input type="checkbox"/> Built residential pool	<input type="checkbox"/> Electrical work
<input checked="" type="checkbox"/> Plumbing work	<input type="checkbox"/> Other:

Please select the categories below that best describe your basic complaint:

☒ Poor workmanship by contractor
☒ Job finished, but contractor will not correct problems
☐ Roof leaks; contractor will not repair
☐ Contractor failed to pay subcontractors/suppliers
☐ Contractor taking unreasonably long time to do the job
☒ Contractor abandoned job
☒ Financial dishonesty/misconduct by contractor

FINANCIAL QUESTIONS

1. Was your contract in writing? Yes ☐ No ☒
2. What was your contract price? \$ 3000.00
3. What was the contract execution date? Dec 20 2013
4. What was the work begin date? Dec 20 What was the work end date? Dec 20
5. What was the total amount paid to the contractor? \$ 3000.00
6. Have you had to pay subcontractors or suppliers directly? Yes ☐ No ☒
7. If you have paid subcontractors or suppliers directly, how much and why?
8. Are there now unpaid bills owed to subcontractors or suppliers which contractor should have paid? Yes ☐ No ☒
9. What is the total of such unpaid bills?
10. Have you filed civil suit against a contractor? Yes ☐ No ☒ Have you obtained a judgment? Yes ☐ No ☒
11. Have any liens been filed? Yes ☐ No ☒
12. Did contractor sign any statements to the effect that all bills have been paid? Yes ☐ No ☒
13. Have you fired the contractor? Yes ☐ No ☒
14. Has the job now been completed by you or a new contractor? Yes ☒ No ☐
15. What is the actual or estimated cost to finish the job if you hire another contractor? \$3500

BUILDING CODE COMPLIANCE BY CONTRACTOR

16. Was a permit required for the work that was to be completed by the contractor? Yes ☒ No ☐
17. If required, was a building permit obtained from the building department? Yes ☐ No ☒
If yes, what is the name of the building department? _____
- Permit Number _____ Date Issued _____
18. Who pulled the permit?
19. Was the permit obtained on time? Yes ☐ No ☐ N/A
20. Were any inspections missed or performed late? Yes ☐ No ☐
21. Did the site pass final inspection by the building department? Yes ☐ No ☐
22. If the site did not pass final inspection by the building department, explain why.
23. Was a Certificate of Occupancy issued? Yes ☐ No ☐

WORKMANSHIP QUESTIONS24. Has the contractor offered to make repairs? Yes ☒ No ☒25. Has the contractor made attempts to make repairs? Yes ☐ No ☒
If yes, how many times?

26. Have you had any other licensed contractor, architect or engineer inspect the work?

Yes ☒ No ☐**AFFIRMATION STATEMENT
REQUIRES SIGNATURE OF APPLICANT**

I affirm that I have provided the above information completely and truthfully to the best of my knowledge. Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree. (Florida Statute 837.06).

Sign Here:



Date:

4/4/14

2013 FLORIDA LIMITED LIABILITY COMPANY ANNUAL REPORT

DOCUMENT# L11009096687

FILED
Jun 11, 2013
Secretary of State

Entity Name: TRENCHLESS PIPE LINING, LLC

Current Principal Place of Business:

1501 EDEN ISLE BLVD. NE

#57

ST. PETERSBURG, FL 33704

Current Mailing Address:

1501 EDEN ISLE BLVD. NE

#57

ST. PETERSBURG, FL 33704 US

FBI Number: 45-3062858

Certificate of Status Desired: No

Name and Address of Current Registered Agent

FORSTER, HUGO MR.

1501 EDEN ISLE BLVD. NE

#57

ST. PETERSBURG, FL 33704 US

The above named entity submits this statement for the purpose of changing its registered office or registered agent, or both, in the State of Florida.

SIGNATURE:

Electronic Signature of Registered Agent

Date

Manager/Member Detail :

Title MGR

Name FORSTER, HUGO MR.

Address 1501 EDEN ISLE BLVD. NE

#57

City/State/Zip ST. PETERSBURG FL 33704

I hereby certify that the information indicated on this report is supplemental report is true and accurate and that my electronic signature shall have the same legal effect as if made under oath; that I am a managing member, or manager of the limited liability company or the receiver or trustee empowered to execute this report as required by Chapter 608, Florida Statutes; and that my name appears above; or on an attachment with it after has empowered.

SIGNATURE: FORSTER, HUGO MR.

PRESIDENT

06/11/2013

Electronic Signature of Signing Manager/Member Detail

Date

REG - Complaint Information E-Form

Department of Business & Professional Regulation

Complainant: **GRATZ, LESLIE**
Case Number: **2014018148**

Case Type:

Respondent:

Subject: **HUGO, FORSTER**

Date Received:

Board: **CLB**

Analyst: **LATEA, ROBINSON**

Investigator: **CHERYL TABB**

Supervisor: **PHIL KAPITULNIK**

RPA: **GUILERMO TEJEDA**

Admin Asst:

Case Review Status:

OR REVIEW REQUESTED

Case File Status:

IN PROGRESS

Days Remaining:

Letter Type:

Mediation Status:

Add Comment

Append Comment

Comment History:

4/28/2014 4:17:00 PM - LATEA, ROBINSON: Requesting Copy of Contract
6/24/2014 10:15:09 AM - LATEA, ROBINSON: Prelim to Miami
9/22/2014 8:20:06 AM - GUILERMO TEJEDA: RPA reviewed, forwarded
case to LVA supervisor.
9/24/2014 2:33:21 PM - PHIL KAPITULNIK: Case Review Complete. Send to
OGC

Submit

Cancel

View Related Documents

4/16/17 PM 4:28:2014

**Search License by Name
Name Information****Search By Individual Name**

Last Name:

Hugo

First Name:

Forster

Middle Name:

Or Search By Organization/Establishment NameOrganization/Establishment
Name:

- ☐ Search Names Beginning with Exactly What You Typed
- ☒ Include Names With Alternate Spellings To What You Typed

Additional Search Criteria

License Category:

License Type:

Special Qualification:

City:

County:

State:

☒ Include Historic Licenses

Licenses Per Page: 10

Search

Clear

Back

1940 North Monroe Street, Tallahassee, FL 32399 :: Email: [Customer Contact Center](#) :: Customer Contact Center:
850.487.1395

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Under Florida law, email addresses are public records. If you do not want your email address released in response to a public records request, do not send electronic mail to this entity. Instead, contact the office by phone or by traditional mail. If you have any questions, please contact 850.487.1395. *Pursuant to Section 455.27(3)(1), Florida Statutes, effective October 1, 2012, licensees licensed under Chapter 455, F.S. must provide the Department with an email address if they have one. The email address provided may be used for official communication with the licensee. However email addresses are public record. If you do not wish to supply a personal address, please provide the Department with an email address which can be made available to the public. Please see our [Chapter 455](#) page to determine if you are affected by this change.

4/14/14 PM 4/28/2014

There were no records found matching the search criteria. If you suspect unlicensed activity may be occurring, please call 866-532-1440 or You may also email ULA@myfloridalicense.com.

Search Results

Please see our [glossary of terms](#) for an explanation of the license status shown in these search results.

For additional information, including any complaints or discipline, click on the name.

License Type	Name	Name Type	License Number / Rank	Status/Expires

* denotes

Main Address - This address is the Primary Address on file.

Mailing Address - This is the address where the mail associated with a particular license will be sent (if different from the Main or License Location addresses).

License Location Address - This is the address where the place of business is physically located.

1940 North Monroe Street, Tallahassee FL 32309 :: Email: [Customer Contact Center](#) :: Customer Contact Center: 850.497.1395

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10:05:11 AM 6/2/2014

**Search License by Name
Name Information****Search By Individual Name**

Last Name:

First Name:

Middle Name:

Or Search By Organization/Establishment NameOrganization/Establishment
Name:

Trenchless Pipe Lining, LLC

☒ Search Names Beginning with Exactly What You Typed☒ Include Names With Alternate Spellings To What You Typed**Additional Search Criteria**

License Category:

License Type:

Special Qualification:

City:

County:

State:

☒ Include Historic Licenses

Licenses Per Page: 10

Search

Clear

Print

**1940 North Monroe Street, Tallahassee FL 32399 :: Email: [Customer Contact Center](mailto:CustomerContactCenter@floridaregulation.com) :: Customer Contact Center:
850.487.1395**

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Under Florida law, email addresses are public records. If you do not want your email address released in response to a public records request, do not send electronic mail to this entity. Instead, contact the office by phone or by traditional mail. If you have any questions, please contact 850.487.1395. Pursuant to Section 455.275(1), Florida Statutes, effective October 1, 2012, licensees licensed under Chapter 455, F.S. must provide the Department with an email address if they have one. The email's provided may be used for official communication with the licensee. However email addresses are public record. If you do not wish to supply a personal address, please provide the Department with an email address which can be made available to the public. Please see our [Chapter 455](#) page to determine if you are affected by this change.

VR Home	Inbox	Entity	Application	License	Cash	Exam	Inspection	Enforcement	Report
License Search	Entity Search	Modify License Standing	Maintain License CE Control						

Domain **500 - Division of Professions**

Logged in as: gtejedea

VR Home > License Search > License Home

License 0621 - Registered Fed Tax # 50570203 Lic Type Pool/Spa Expires On 08/31/2007 Contractor File # 4219 Name Forster, Hugo Extended To RP - Registered License # 252554992 Rank Pool/Spa Renewed On Contractor Entity # 7760710 Lic Status: Vol. Relinquish				<input checked="" type="checkbox"/> Licensee <input type="checkbox"/> History <input type="checkbox"/> Notes <input type="checkbox"/> Notes History <input type="checkbox"/> Back													
Address Street # 7000 Street BRYAN DAIRY RD., BLDG. B-2 Line 2 Line 3 City SEMINOLE State FL Zip 33777 Routing																	
Other 1st License Date 07/26/2006 Rank Date 07/26/2006 Certificate # 2930 Method LS-1030 Status Date 10/01/2008 Certificate Date 07/31/2006 Fee Exempt No Birth Date 08/19/1967 Renewal Sent																	
Select Action <input type="text"/> <input type="button" value="OK"/> <input type="button" value="Cancel"/>																	
Modifiers <table border="1"> <thead> <tr> <th>Type</th> <th>Modifier</th> <th>Effective Date</th> <th>Additional Info</th> </tr> </thead> <tbody> <tr> <td>3</td> <td>BUSN - Construction Business</td> <td>07/26/2006</td> <td></td> </tr> <tr> <td>S</td> <td>A - Commercial Pool/Spa Contractor</td> <td>07/26/2006</td> <td></td> </tr> </tbody> </table>						Type	Modifier	Effective Date	Additional Info	3	BUSN - Construction Business	07/26/2006		S	A - Commercial Pool/Spa Contractor	07/26/2006	
Type	Modifier	Effective Date	Additional Info														
3	BUSN - Construction Business	07/26/2006															
S	A - Commercial Pool/Spa Contractor	07/26/2006															
DBA Name DBA CLEAN SWEEP POOL SERVICE INC																	
Alt Keys BEST LIC NBR RP252554992																	

Record Detail

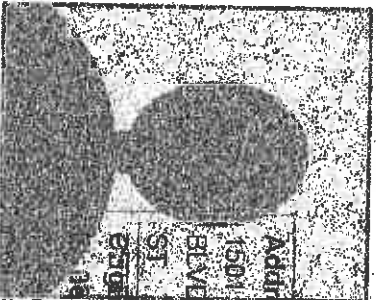
Printer Friendly

HUGO FORSTER

DLID: [REDACTED] SSN: ***_**_****

VALID

Class: E

Previous DUI: Previous
0 0 DWLS: 0 0

Address:	1601 EDEN ISLE BLVD NE APT 57 ST	Date of Birth:	08/19/1967	Gender:	MALE	Height:	6' 1"
DL Status:	Valid	Issued:	07/20/2011	Expires:	08/19/2019	Replaced:	09/20/2013
DOB Date:	08/19/1967						

ORGAN
DONOR
REAL ID
COMPLIANT





Citizen Status:	US CITIZEN	Country of Birth:	SWITZERLAND	State of Birth:		Alien Registration Number:	[REDACTED]
Race:	CAUCASIAN						

Restrictions:	A - CORRECTIVE	Endorsements:		Conditional Messages:	
---------------	----------------	---------------	--	-----------------------	--

Vehicles	LENSES	DL Transactions	Addresses	Prior Vehicles	Parking Permits
----------	--------	-----------------	-----------	----------------	-----------------

Vehicles

Tag	Exp Date	Year	Color	Make	Body	Type	VIN
view [REDACTED]	08/19/2015	2005	WHITE	NISSAN NORTH AMERICA, INC.	PICKUP	AUTO	1N61

	Tag	Exp Date	Year	Color	Make	Body	Type	VIN
View		08/19/1998	1995	UNKNOWN COLOR		TRAILER	VEHICLE TRAILER	NOV
View		08/19/2012	1986	TAN	CHEVROLET	VAN	AUTO	1GB
View		08/19/2008	2006		HOMEMADE	TRAILER	VEHICLE TRAILER	NOV
View		08/19/2010	2010		HOMEMADE	TRAILER	VEHICLE TRAILER	NOV

if you suspect Driver License or Motor Vehicle Fraud, please contact the Fraud Unit.

June 10, 2014

HUGO FORSTER
DBA TRENCHLESS PIPE LINING, LLC
1501 EDEN ISLE BLVD N.E. #57
ST. PETERSBURG, FL 33704

RE: CASE NO. 2014018148

Dear HUGO FORSTER:

The Division of Regulation has received a complaint that alleges you have practiced as a Certified Plumbing Contractor without a state license. Please understand that practicing without a proper license is a violation of state law and cases of unlicensed activity may be referred to the proper prosecuting authority.

We are providing you with a copy of the complaint filed against you as required by Florida law. You may submit a written response to this complaint; however, you are not required to respond. If you choose to respond you may do so within twenty (20) days of receipt of this letter and include your case number on any correspondence. Your response will be included in our investigative report. If we do not hear from you we will proceed with our investigation without your input.

The department understands your desire to provide services that require a license to the citizens of Florida and we encourage individuals to comply with state law by obtaining the necessary licenses to practice. Please contact our Customer Contact Center at 850.487.1395 for information on obtaining a license. A representative will be available to assist you Monday – Friday from 8:00AM – 6:00PM (Eastern Time).

If you have any questions, please do not hesitate to contact us at the number listed below.

Sincerely,

Cheryl Jabb

CHEERYL TABB
INVESTIGATION SPECIALIST II
REGION X, MIAMI
8240 NW 52ND TERRACE, SUITE 304
MIAMI, FL 33166
TEL. 305.513.3437 FAX. 305.470.5781

Enclosure

PHONE: 850.488.6603

1940 North Monroe Street
Tallahassee, Florida 32399-0782

www.MyFloridaLicense.com
License Efficiently. Regulate Fairly.

MIAMI-DADE COUNTY, FLORIDA
DEPARTMENT OF REGULATORY AND ECONOMIC
RESOURCES

11805 SW 26th Street (Coral Way)
Miami, Florida 33175
(786) 315-2332 Fax (786) 315-2929
CONTRACTOR LICENSING SECTION
(786) 315-2880 Fax (786) 315-2450

June 10, 2014

CERTIFICATE VERIFICATION



I, **SHIRLEY D. BROWN**, Representative of the Secretary of the Board and Custodian of the Contractor Licensing Section, Department of Regulatory and Economic Resources and for Miami-Dade County, Florida, **DO HEREBY CERTIFY** that all contractors and tradesmen, as defined or otherwise provided for in Chapter 10 of the Code of Miami-Dade County or in the Florida Statutes and doing or contracting for work in the building trades within Miami-Dade County, Florida, must be properly certified as such contractors and/or tradesmen; and further, the files of the Contractors Section should contain records of such contractors and tradesmen so certified.

This is to **FURTHER CERTIFY** that a search of the files and records of the Contractor Licensing Section on this date failed to reveal that an individual and/or entity known as:

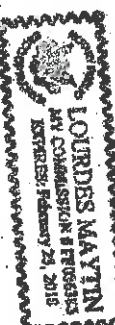
HUGO FORSTER
D/B/A
TRENCHLESS PIPE LINING LLC

is certified, within the said Miami-Dade County, Florida, as provided for under the provisions of the above cited chapter of the Code of Miami-Dade County, Florida.


SHIRLEY D. BROWN

Under the seal of the Miami-Dade County Department of
Regulatory and Economic Resources under whose
auspices the records are kept. Sworn to and subscribed
before me this 10th day of June, 2014.


NOTARY PUBLIC



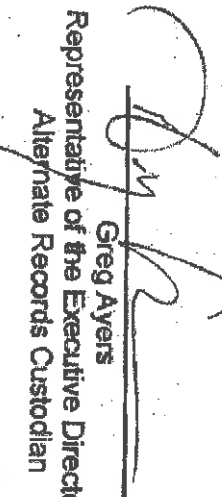
I, Greg Ayers, Representative of the Executive Director and Alternate Records Custodian of the Construction Industry Licensing Board, Division of Professions, Department of Business and Professional Regulation, State of Florida, after a diligent search of all records, do hereby certify the following:

Name: MR. HUGO FORSTER
Profession: REGISTERED POOL/SPA CONTRACTOR
License Number: RP252554992
Status: Vol. Relinquished,
License issue date: JULY 26, 2006
Expiration: AUGUST 31, 2007

Note: If an individual or business license reflects the licensure status of inactive, delinquent, suspended, license authority voided, deceased, voluntary relinquishment, revoked, or null and void it is not valid to practice contracting in the State of Florida.

Witness my hand and the official seal of the State of Florida this 19th day of June, 2014.

CONSTRUCTION INDUSTRY LICENSING BOARD


Greg Ayers
Representative of the Executive Director and
Alternate Records Custodian



NOTE: This document is self-authenticating. Per section 488.113(8) Florida Statutes, "Any public record of the board, when certified by the executive director of the board or his representative, may be received as prima facie evidence in any administrative or judicial proceedings." Sections 90.603(10) and 90.802, Florida Statutes, provide that absence of a public record or entry, e.g., a certificate of non-licensure, is self-authenticating and admissible as evidence even though the declarant is available

FLORIDA DEPARTMENT OF STATE
DIVISION OF CORPORATIONS



Detail by Entity Name

Florida Limited Liability Company

TRENCHLESS PIPE LINING, LLC

Filing Information

Document Number

L11000096687

FEI/EIN Number

453062858

Date Filed

08/23/2011

State

FL

Status

ACTIVE

Effective Date

08/23/2011

Principal Address

1501 Eden Isle Blvd. N.E
#57

St. Petersburg, FL 33704

Changed: 06/11/2013

Mailing Address

1501 Eden Isle Blvd. N.E
#57

St. Petersburg, FL 33704

Changed: 06/11/2013

Registered Agent Name & Address

FORSTER, HUGO MR.

1501 Eden Isle Blvd. N.E

#57

St. Petersburg, FL 33704

Address Changed: 06/11/2013

Authorized Person(s) Detail

Name & Address

Title MGR

FORSTER, HUGO MR.
1501 Eden Isle Blvd. N.E.
#57

St. Petersburg, FL 33704

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Annual Reports

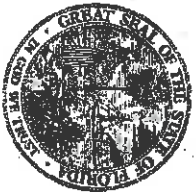
Report Year	Filed Date
2012	06/12/2012
2013	06/11/2013
2014	01/10/2014

Document Images

01/10/2014 – ANNUAL REPORT	View image in PDF format
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06/12/2012 – ANNUAL REPORT	View image in PDF format
08/23/2011 – Florida Limited Liability	View image in PDF format

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State of Florida, Department of State



DEPARTMENT OF BUSINESS & PROFESSIONAL REGULATION

INVESTIGATIVE REPORT

Office: MIAMI REGIONAL	Date of Complaint: April 28, 2014	Case Number: 2014018148
Subject: HUGO FORSTER DBA TRENCHLESS PIPE LINING, LLC 1501 Eden Isle Blvd. N.E. Apt. 57 St. Petersburg, FL 33704 Telephone: 866-690-7451	Complainant: LESLIE GRATZ [REDACTED] Miami Beach, Florida 33139 Telephone: [REDACTED]	
Prefix: CF	License: NONE	Profession: Unlicensed Certified Plumbing Contractor
Period of Investigation: 04/28/2014 -- 09/18/2014	Type of Report: FINAL	Board: CPLB
Alleged violation: F.S. 489.127(1)(F) Unlicensed Contracting		Report Date: September 19, 2014

Synopsis:

This investigation is predicated upon a complaint submitted by LESLIE GRATZ in regards to HUGO FORSTER dba TRENCHLESS PIPE LINING, LLC alleging that LESLIE GRATZ contracted with HUGO FORSTER dba TRENCHLESS PIPE LINING, LLC for \$3,000.00 for plumbing work. The work entailed relining the length of a pipe, but HUGO FORSTER failed to open the inlets for the toilet and vanities. HUGO FORSTER also alleges that he would fix the issue and never showed up. (Exhibit #1)

HUGO FORSTER was notified of the investigation by Investigator Cheryl Tabb on June 10, 2014, via U.S. mail and was provided with a copy of the Uniform Complaint Form. (Exhibit #2)

Inquiry into Versa:Reg revealed that HUGO FORSTER possessed a Registered Pool/Spa Contractor, which he Voluntary Relinquished, since 08/31/2007 and used to qualify CLEAN WEEP POOL SERVICES, INC. in the State of Florida. The search also failed to reveal that HUGO FORSTER dba TRENCHLESS PIPE LINING, LLC is a licensed Plumbing Contractor in the State of Florida. (Exhibit #3)

HUGO FORSTER was not known to be represented by counsel during the course of the investigation.

NOTE: HUGO FORSTER has several previous complaints: 2009021188; 2007020543 and 2008012763.

Related Cases:

Investigator /Date:

Cheryl Tabb

Cheryl Tabb

9/19/2014

Approved By/Date:

9/19/2014

Guillermo P. Tejeda

Guillermo Tejeda

Regional Administrator

Distribution:

HDO/IRS

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HUGO FORSTER, RESPONDENT	
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INDUSTRY LICENSING BOARD.....	
8. DRIVER'S LICENSE INFORMATION DATABASE.....	
9. LETTER OF COMPLETION.....	

The investigation revealed that April 28, 2014, **LESLIE GRATZ** filed a complaint against **HUGO FORSTER d/b/a TRENCHLESS PIPE LINING, LLC'S** activity in Miami Dade. **GRATZ** states:

- A verbal contract was initiated on December 20, 2013 in the amount of \$3,000.00 for plumbing work.
- The location of the job was 560 N.W. 7th Street, Miami, FL.
- The work entailed relining a pipe, but **FORSTER** failed to open the inlets for the toilet and vanities.
- The work began on December 20, 2013 and was completed on the same date.
- **HUGO FORSTER d/b/a TRENCHLESS PIPE LINING, LLC'S** was contacted to correct an issue and never showed up.

City of Miami Building Department: Records search failed to reveal that a permit was issued for the work performed at 560 N.W. 7th Street, Miami, Florida.

Investigator's note: An email was sent to **LISSETTE LOPEZ**, Assistant to the Director, City of Miami Building Department to inquire if a permit was require for the work performed and she responded that a plumbing permit was required.

Florida Division of Corporation: Records search revealed that Mr. **HUGO FORSTER** is Registered Agent/Manager of **TRENCHLESS PIPE LINING, LLC**, an active corporation in the State of Florida. (Exhibit #4)

Florida Department of Financial Services/Division of Worker's Compensation: Records search revealed that **TRENCHLESS PIPE LINING'S** worker's compensation insurance effective date January 27, 2013 through January 27, 2013. (Exhibit #5)

Licensure Verification:

On June 10, 2014, a certificate of non-licensure was requested from **SHIRLEY D. LLOYD**, Representative of the Secretary of the Board and Custodian of the Contractor Licensing Section, Department of Regulatory and Economic Resources for Miami-Dade County for **HUGO FORSTER d/b/a TRENCHLESS PIPE LINING LLC** and received on June 16, 2014. (Exhibit #6)

On June 10, 2014, a certificate of non-licensure was requested from the Construction Industry Licensing Board and received on June 10, 2014, which reflect **HUGO FORSTER**, Vol. Relinquished license as a Registered Pool/Spa Contractor, which was issued on **July 26, 2006** and expired **August 31, 2007**. (Exhibit #7)

On June 10, 2014, this investigator mailed a "Victim Affidavit" form to **LESLIE GRATZ** to complete and return to this investigator.

HUGO FORSTER was previously issued a Notice to Cease & Desist under case number 2009021188.

A State of Florida Driver's License Transaction Page (D.A.V.I.D.) for **HUGO FORSTER** was obtained for identification purpose [REDACTED]. (Exhibit #8)

Respondent Information:

HUGO FORSTER

d/o/b: 08/09/1967

INTERVIEWSInterview of LESLIE GRATZ, Complainant

On June 10, 2014, this investigator interviewed LESLIE GRATZ telephonically @ [REDACTED], who essentially stated:

- ❖ **FORSTER** has performed work for him before.
- ❖ There was no written contract, just a verbal agreement in which **FORSTER** was to reline a sewer, instead of installing a new sewer, fiber glass tubing was installed.
- ❖ His men forgot to cut a hole for the water to run out into the sewer.
- ❖ The job was completed, but he needed to come out and correct the issue with the water flowing into his tub, vanity and toilet.
- ❖ Kept promising to come out and never did.
- ❖ Finally wanted to charge him \$1,500.00 to correct the issue.
- ❖ Did not asked about permit or license, because he was very professional and had done work for him before.
- ❖ It will be an issue if a permit is required.
- ❖ Had to pay an additional \$1,500 to another company to resolve the issue.
- ❖ The property is a rental property.
- ❖ If the case goes to SAO, he is willing to testify against **FORSTER**.

Interview of JOHN RADU, Witness

On September 15, 2014, this investigator interviewed **JOHN RADU** telephonically @ [REDACTED] who stated:

- ❖ He was present when the company cut the hole in the wrong place.
- ❖ **GRATZ** contacted the company to come and correct the issue, but they refused.
- ❖ He has to obtain another company to do the job.

Interview of HUGO FORSTER, Respondent

On September 11, 2014, this investigator attempted to contact **HUGO FORSTER** telephonically @ (866)690-7451. A message was left for **FORSTER** to contact this investigator. No response has been received. **FORSTER** has failed to respond to the notification letter as of the writing of this report.

Ken Lawson, Secretary

Rick Scott, Governor

September 19, 2014

City of Miami Police Department
400 N.W. 2nd Avenue
Miami, Florida 33128

Re: Case No.
2014018148 – FORSTER, HUGO

Dear Sirs:

Pursuant to 455.2277, Florida Statutes, this agency is required to "...report any criminal violation of any statute relating to the practice of a profession regulated by the department...to the proper prosecuting authority for the prompt prosecution." In accordance therewith, enclosed is a copy of this agency's investigative report for each of the above-referenced cases, for the possible criminal prosecution as, in your discretion, you deem appropriate.

Sincerely,



Guillermo Tejeda
Regional Program Administrator

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

FILED	
Department of Business and Professional Regulation	
Deputy Agency Clerk	
CLERK	Evelle Lawson-Proctor
Date	12/11/2014
File #	

DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION,

Petitioner,

v.

HUGO FORSTER,

Case No. 2014-018148
CILB

Respondent.

ADMINISTRATIVE COMPLAINT

The Department of Business and Professional Regulation ("Petitioner") files this Administrative Complaint against Alcides Parracho ("Respondent") and alleges:

1. Petitioner is the state agency charged with regulating the practice of construction contracting pursuant to section 20.165, Florida Statutes (2013), and chapters 455 and 489, part I, Florida Statutes (2013).
2. Petitioner has jurisdiction over the unlicensed practice of construction contracting pursuant to section 489.13, Florida Statutes (2013).
3. At no time material hereto was Respondent duly registered or certified to engage in the practice of construction contracting pursuant to chapter 489, part I, Florida Statutes (2013).

4. At no time material hereto was Trenchless Pipe Lining, LLC properly qualified to engage in the practice of construction or electrical contracting pursuant to chapter 489, parts I & II, Florida Statutes (2013).

5. Respondent's last known address is 1501 Eden Isle Boulevard N.E., Apt. 57, St. Petersburg, Florida 33704.

6. On or about April 28, 2014, Respondent performed regulated construction services for compensation at the residence of Leslie Gratz at 560 N.W. 7th Street, Miami, Florida 33136.

7. Based upon the foregoing, Respondent violated section 489.13(1), Florida Statutes (2013), by "performing an activity requiring licensure under chapter 489, part I, Florida Statutes (2013) as a construction contractor" without the requisite license.

WHEREFORE, Petitioner requests that a Final Order be entered imposing one or more of the following: an administrative fine, assessment of costs related to the investigation, and/or any other relief the Department is authorized to impose pursuant to chapters 455 and 489, part I, Florida Statutes (2013), and the rules promulgated thereunder.

DBPR v. Hugo Forster
Case No. 2014-018148
Administrative Complaint Signature Page

Signed this 24th day of November, 2014.

KEN LAWSON, Secretary
Department of Business and
Professional Regulation

By: /s/ Ian Brown

Ian Brown
Assistant General Counsel
Florida Bar No. 499048
Department of Business and
Professional Regulation
Office of the General Counsel
1940 N. Monroe Street, Ste. 42
Tallahassee, FL 32399-2202
(850) 488-0062 Telephone
(850) 921-9186 Facsimile

PC Found: November 24, 2014
By: Ian Brown

BB

NOTICE OF RIGHTS

Please be advised that mediation under section 120.573, Florida Statutes, is not available for administrative disputes involving this type of agency action.

Please be advised that Respondent has the right to request a hearing to be conducted in accordance with sections 120.569 and 120.57, Florida Statutes, to be represented by counsel or other qualified representative, to present evidence and argument, to call and cross-examine witnesses and to have subpoenas and subpoenas duces tecum issued on his or her behalf if a hearing is requested. Any request for an administrative proceeding to challenge or contest the charges contained in the administrative complaint must conform to Rule 28-106.2015, Florida Administrative Code. Rule 28-106.111, Florida Administrative Code, provides in part that if Respondent fails to request a hearing within 21 days of receipt of an agency pleading, Respondent waives the right to request a hearing on the facts alleged.

NOTICE REGARDING ASSESSMENT OF COSTS

Respondent is placed on notice that Petitioner has incurred costs related to the investigation and prosecution of this matter. Pursuant to section 455.227(3)(a), Florida Statutes, the Board, or the Department when there is no Board, may assess costs related to the investigation and prosecution of the case excluding costs associated with an attorney's time, against Respondent in addition to any other discipline imposed.

OGC - PROF Case Summary Sheet



Subject: **FORSTER, HUGO**

Division - Board: **CONSTRUCTION**

Case Status: **RECEIVED IN LEGAL**

Assigned Attorney: **BILLY BENSON**

Case Number: **2014044602**

License Number:

Respondent
Attorney:

Email:

Phone:

Add Comment:

Comment History:

Append Comment

3/12/2015 4:12:58 PM BILLY BENSON: FO adopting Settle Agree drafted, given to Jan for processing
NOTE: AGREE ALSO ENCOMPASSES 2014-018148; DOCUMENTS
UPLOADED TO THAT CASE ONLY
3/12/2015 10:41:08 AM BILLY BENSON: Email proposed Settle Agree to resp. joint agree w/ case number 14-018148
2/23/2015 11:19:56 AM Supporting Document Received
2/23/2015 10:47:23 AM KIMBERLEY JOHNSON: Jan - new case

Date Rec'd In

Legal:

02/23/2015

PC Found

Date:

AC Filed:

AC Serv.

Date:

Served: Green

Green Card

Green Card 2

☐ Hand Service

☐ E-Mail

☐ Publication

☐ Telephone

Election: ☐ Informal

☐ Waiver

☐ Regular Mail

☐ Proof Rec'd

☐ DOAH

☐ EORW

☐ Invoice Rec'd

☐ STIP

Priors:

Paid: ☐ Yes ☐ No ☐ ?

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION

Page 1 of 3
RECEIVED
CIB DBPR-REGULATION
OCT 21 2014

Any investigation or administrative proceeding brought by the Department against the subject of your complaint will rely upon the information you provide to the Department. All allegations and supporting documentation MUST be provided to the Department at this time.

COMPLAINANT INFORMATION			
Last Name	First	Middle	Title
Wilson	Michael	H.	President
Your Company/Occupation			
Rippling Technologies, Inc.			
Street Address or P.O. Box			
1101 N. Florida Mango Rd.			
Suite C-11			
City	State	Zip Code (+4 optional)	
West Palm Beach	FL	33409	
County (if Florida address)	Country		
Palm Beach	USA		
Primary Phone Number		Alternate Phone Number	
561.853.5403		561.502.0497	
Primary E-Mail Address			
Mike @ Pipe LT. com			
Unlicensed Activity Complaint? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Unknown <input type="checkbox"/>			
If this is hurricane related, please specify which one: ***If NONE, please check here: <input checked="" type="checkbox"/>			
Charley <input type="checkbox"/> Frances <input type="checkbox"/> Ivan <input type="checkbox"/> Jeanne <input type="checkbox"/> Dennis <input type="checkbox"/> Katrina <input type="checkbox"/> Wilma <input type="checkbox"/> Other <input type="checkbox"/>			
How did you get this complaint form? (check one):			
Toll Free Line <input type="checkbox"/> 850.487.1395 <input type="checkbox"/> Punta Gorda Bldg Dept <input type="checkbox"/> Wilma Task Force <input type="checkbox"/> Other <input checked="" type="checkbox"/>			
COMPLAINT DESCRIPTION			
*Contracting without a license.***			
*Advertising without a license to contract.***			
*Performing Plumbing without a license.***			
*Providing false insurance documentation***			
with a contract to perform			
unlicensed work.			
*Fraudulent advertising of non existent corporation***			
*See attached documentation.***			

Attach additional sheets as necessary.

PRIVATE ATTORNEY FOR COMPLAINANT (IF APPLICABLE)			
Last Name	First	Middle	Title
N/A			
ADDRESS			
Street Address or P.O. Box			
City			
State		Zip Code (+4 optional)	
County (if Florida address)		Country	
CONTACT INFORMATION			
Primary Phone Number		Alternate Phone Number	

SUBJECT OF COMPLAINT			
Last Name	First	Middle	Title
Forster	Hugo		
License Number (if known)		Relinquished 8/31/2007	
Company/Occupation			
Trenchless Pipe Lining, LLC Craftman Pipe Lining, Inc., Trenchless Holdings, LLC			
MAILING ADDRESS			
Street Address or P.O. Box			
1501 Eden Isle Blvd N.E. #57			
City		State	Zip Code (+4 optional)
91 Petersburg		FL	33704
County (if Florida address)		Country	
		USA	
CONTACT INFORMATION			
Primary Phone Number		Primary E-Mail Address	
888.578.0004		Pipelining10@gmail.com	
RESIDENCE ADDRESS (IF DIFFERENT THAN MAILING ADDRESS)			
Street Address			
8187 Pelican Court			
City		State	Zip Code (+4 optional)
Springdale		FL	33777
County (if Florida address)		Country	

PRIVATE ATTORNEY FOR SUBJECT OF COMPLAINT (IF APPLICABLE)			
Last Name	First	Middle	Title
N/A			
ADDRESS			
Street Address or P.O. Box			
City		State	Zip Code (+4 optional)
County (if Florida address)		Country	
CONTACT INFORMATION			

Primary Phone Number	Alternate Phone Number
----------------------	------------------------

WITNESS (IF APPLICABLE)				
Last Name	First	Middle	Title	
ADDRESS				
Street Address or P.O. Box				
City	State		Zip Code (+4 optional)	
County (if Florida address)	Country			
CONTACT INFORMATION				
Primary Phone Number	Alternate Phone Number			

WITNESS (IF APPLICABLE)				
Last Name	First	Middle	Title	
ADDRESS				
Street Address or P.O. Box				
City	State		Zip Code (+4 optional)	
County (if Florida address)	Country			
CONTACT INFORMATION				
Primary Phone Number	Alternate Phone Number			

I affirm that I have provided the above information completely and truthfully to the best of my knowledge.

Complainant Sign Here

Michael H. Wisdn, President Date: *9-25-14*

Send your completed complaint and documentation to:

Department of Business and Professional Regulation
Division of Regulation/Compliance – Consumer Services
1940 North Monroe Street
Tallahassee, FL 32399 – 0782

**STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION**

**NOTE - This form must be submitted as part of an
application packet**

Last Name	First	Middle	Title	Suffix	EXPLANATION
Wilson	Michael	H	President		See attached documentation

STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND
PROFESSIONAL REGULATION
Division of Regulation/Compliance
Consumer Services
1940 North Monroe Street
Tallahassee, FL 32399 – 0782

**NOTE – This form must be submitted as
part of an entire packet.**

*If you have any questions or need assistance in completing this application, please contact the
Department of Business and Professional Regulation, Customer Contact Center, at 850.487.1395.*

WORK SITE STREET ADDRESS		
Street Address <i>See Attached</i>		
City	State	Zip (+4 optional) County

CONTRACTOR COMPLAINT QUESTIONS

I am complaining in my capacity as a:

- ☐ Homeowner
☐ Subcontractor
☐ Supplier

- ☐ Building Department
☒ Contractor
☐ Owner of Commercial Structure
☐ Other: _____

Select the category that best summarizes the work the contractor did for you or that you were involved in:

- | | |
|---|---|
| <input type="checkbox"/> Built house
<input type="checkbox"/> Remodeled house
<input type="checkbox"/> Air-conditioning or heating work at house
<input type="checkbox"/> Re-roofed or repaired part of the roof of a house
<input checked="" type="checkbox"/> Built residential pool
<input checked="" type="checkbox"/> Plumbing work | <input type="checkbox"/> Built addition to house
<input type="checkbox"/> Built commercial structure
<input type="checkbox"/> Remodeled or built addition to commercial structure
<input type="checkbox"/> Commercial roof work
<input type="checkbox"/> Electrical work
<input type="checkbox"/> Other: _____ |
|---|---|

Please select the categories below that best describe your basic complaint:

- ☐ Poor workmanship by contractor
☐ Job finished, but contractor will not correct problems
☐ Roof leaks; contractor will not repair
☐ Contractor failed to pay subcontractors/suppliers
☐ Contractor taking unreasonably long time to do the job
☐ Contractor abandoned job
☒ Financial dishonesty/misconduct by contractor

FINANCIAL QUESTIONS:

1. Was your contract in writing? Yes ☒ No ☐ *See Attached*
2. What was your contract price?
3. What was the contract execution date?
4. What was the work begin date? _____ What was the work end date? _____
5. What was the total amount paid to the contractor?
6. Have you had to pay subcontractors or suppliers directly? Yes ☐ No ☐
7. If you have paid subcontractors or suppliers directly, how much and why?
8. Are there now unpaid bills owed to subcontractors or suppliers which contractor should have paid? Yes ☐ No ☐
9. What is the total of such unpaid bills?
10. Have you filed civil suit against a contractor? Yes ☐ No ☐ Have you obtained a judgment? Yes ☐ No ☐
11. Have any liens been filed? Yes ☐ No ☐
12. Did contractor sign any statements to the effect that all bills have been paid? Yes ☐ No ☐
13. Have you fired the contractor? Yes ☐ No ☐
14. Has the job now been completed by you or a new contractor? Yes ☐ No ☐
15. What is the actual or estimated cost to finish the job if you hire another contractor?

BUILDING CODE COMPLIANCE BY CONTRACTOR

16. Was a permit required for the work that was to be completed by the contractor? Yes ☒ No ☐
17. If required, was a building permit obtained from the building department? Yes ☐ No ☒ If yes, what is the name of the building department? _____
- Permit Number _____ Date Issued _____
18. Who pulled the permit?
19. Was the permit obtained on time? Yes ☐ No ☐
20. Were any inspections missed or performed late? Yes ☐ No ☐
21. Did the site pass final inspection by the building department? Yes ☐ No ☐
22. If the site did not pass final inspection by the building department, explain why.
23. Was a Certificate of Occupancy issued? Yes ☐ No ☐

WORKMANSHIP QUESTIONS

24. Has the contractor offered to make repairs? Yes ☐ No ☐ **N/A**

25. Has the contractor made attempts to make repairs? Yes ☐ No ☐ **N/A**
If yes, how many times?

26. Have you had any other licensed contractor, architect or engineer inspect the work?
Yes ☐ No ☒

**ATTESTATION STATEMENT
REQUIRES SIGNATURE OF APPLICANT**

I affirm that I have provided the above information completely and truthfully to the best of my knowledge. Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor or the second degree ~~Florida Statute 807.06~~

Sign Here:

Michael H. Wilson

Pres.

Date: **9-25-14**

Michael H. Wilson, President

Pipelining Technologies, Inc.

CFC # 1428578

(501) 5

REG - Complaint Information E-Form



Complainant: **WILSON MICHAEL H.**
Case Number: **2014044602**

Case Type:
Respondent: **FORSTER, HUGO**

Subject: **FORSTER, HUGO**
Date Received:

Board: **CLB**
Analyst: **PAUL BARTOLO**

Investigator:
Supervisor: **FREDA HARRIS**
RPA: **JULIE SCARBROUGH**
Admin Asst: **LATOSHA JONES**

Case Review Status: **OGC REVIEW REQUESTED**
Case File Status: **INTOCGRESS**

Days Remaining:
Letter Type: **SUBJECT NOT IN ACTION - CONFIDENTIAL**
Mediation Status:

Add Comment:

Append Comment

Comment History:

10/23/2014 3:45:58 PM-PAUL BARTOLO: To Field, West Palm Beach
10/24/2014 1:34:35 PM-ED GARCIA: To Investigator Supervisor
Scarborough to review and assign
10/27/2014 9:37:19 PM-JULIE SCARBROUGH: Review File, Assign to
Investigator for Leon
2/9/2015 1:14:19 PM-ERNE DE LEON: Investigative Report Final
2/9/2015 3:36:22 PM-JULIE SCARBROUGH: Review File, Forward to OGC

2/9/2015 3:38:22 PM-101116 SCARBROUGHT REVIEW FILE-Forward to OSC

Submit

Cancel

View Related Documents

VR	Inbox	Entity	Application	License	Cash	Exam	Inspection	Enforcement	Report
----	-------	--------	-------------	---------	------	------	------------	-------------	--------

79 - Dept of Business & Prof**Domain Regulation****VR Home > License Search**

Logged in as: pbartolo

Search Criteria	Results
-----------------	---------

Lic Type	Name	Rank	Status	Fed Tax #	File #	Lic #	Expires	City	Street	Actions
No items found.										

Total: 0[Back](#)[Get Adobe Reader.](#)

FLORIDA DEPARTMENT OF STATE
DIVISION OF CORPORATIONS

**Detail by Entity Name****Florida Limited Liability Company**

TRENCHLESS PIPE LINING, LLC

Filing Information

Document Number	L11000096687
FEI/EIN Number	453062858
Date Filed	08/23/2011
State	FL
Status	ACTIVE
Effective Date	08/23/2011

Principal Address

1501 Eden Isle Blvd. N.E
#57
St. Petersburg, FL 33704

Changed: 06/11/2013

Mailing Address

1501 Eden Isle Blvd. N.E
#57
St. Petersburg, FL 33704

Changed: 06/11/2013

Registered Agent Name & Address

FORSTER, HUGO MR.
1501 Eden Isle Blvd. N.E
#57
St. Petersburg, FL 33704

Address Changed: 06/11/2013

Authorized Person(s) Detail

Name & Address**Title MGR**

FORSTER, HUGO MR.
1501 Eden Isle Blvd. N.E
#57
St. Petersburg, FL 33704

Annual Reports

Report Year	Filed Date
2012	06/12/2012
2013	06/11/2013
2014	01/10/2014

Document Images

01/10/2014 -- ANNUAL REPORT	View image in PDF format
06/11/2013 -- ANNUAL REPORT	View image in PDF format
06/12/2012 -- ANNUAL REPORT	View image in PDF format
08/23/2011 -- Florida Limited Liability	View image in PDF format

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State of Florida, Department of State

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Better Business Bureau

Start With Trust[®]



Southeast Florida & the Caribbean

Businesses Charities News
All

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GET TO KNOW US

GET INVOLVED

GET CONSUMER HELP

PROGRAMS & SERVICES

FOR BUSINESSES

BBB BUSINESS REVIEW

What is a BBB Business Review?

**THIS BUSINESS IS NOT BBB
ACCREDITED**

**Trenchless
Pipe
Lining
LLC**

(727) 501-6176

909 Lake Shore Dr #305, West Palm
Beach, FL 33403

<http://www.craftsmanpipelining.com>



On a scale of A+ to F
Reason for Rating
BBB Ratings System Overview

BBB Business Reviews may not be reproduced for sales or promotional purposes.

BBB Accreditation

Trenchless Pipe Lining LLC is not BBB Accredited.

Businesses are under no obligation to seek BBB accreditation, and some businesses are not accredited because they have not sought BBB accreditation.

10/23/2014

Trenchless Pipe Lining LLC Business Review in West Palm Beach, FL - South East Florida BBB

To be accredited by BBB, a business must apply for accreditation and BBB must determine that the business meets BBB accreditation standards, which include a commitment to make a good faith effort to resolve any consumer complaints. BBB Accredited Businesses must pay a fee for accreditation review/monitoring and for support of BBB services to the public.

Reason for Rating

BBB rating is based on 16 factors. Get the details about the factors considered.

This business is not currently rated. BBB does not have sufficient information to issue a rating for this business.

Customer Complaints Summary

0 complaints closed with BBB in last 3 years 0 closed in last 12 months	
Complaint Type	Total Closed Complaints
Advertising / Sales Issues	0
Billing / Collection Issues	0
Problems with Product / Service	0
Delivery Issues	0
Guarantee / Warranty Issues	0
Total Closed Complaints	0

Customer Reviews Summary

Read customer reviews

1 Customer Review Customer Reviews on Trenchless Pipe Lining LLC	
Customer Experience	Total Customer Reviews
Positive Experience	1
Neutral Experience	0
Negative Experience	0
Total Customer Reviews	1 Customer Review

Government Actions

BBB knows of no significant government actions involving Trenchless Pipe Lining LLC.

What government actions does BBB report on?

Advertising Review

BBB has nothing to report concerning Trenchless Pipe Lining LLC's advertising at this time.

What is BBB Advertising Review?

Additional Information

BBB file opened: 11/06/2012

Business Management

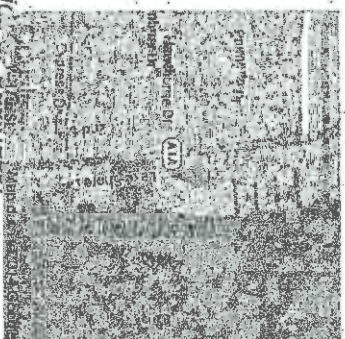
<http://www.bbb.org/south-east-florida/business-reviews/pipe-line-companies/trenchless-pipe-lining-in-west-palm-beach-fl-90062894>

10/23/2014

Trenchless Pipe Lining LLC Business Review in West Palm Beach, FL - South East Florida BBB

Principal: Mr. Hugo Forster (Manager)

Business Category
Pipe Line Companies



As a matter of policy, BBB does not endorse any product, service or business.

BBB Business Reviews are provided solely to assist you in exercising your own best judgment. Information in this BBB Business Review is believed reliable but not guaranteed as to accuracy.

BBB Business Reviews generally cover a three-year reporting period. BBB Business Reviews are subject to change at any time.

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Fight Phishing

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Southeast Florida & the
Caribbean

UNIFORM COMPLAINT FORM
October 23, 2014

COMPLAINT NUMBER
2014044602

CASE AGENT
BARTOLO, PAUL

OCCUPATION

ALLEGATION

1. PRACTICE WITHOUT LICENSE

DATE RECEIVED
October 22, 2014

SOURCE
LIC

INCIDENT DATE

PRIORITY

>>>SOURCE<<<

>>>SUBJECT<<<

MICHAEL H WILSON

LICENSE NUMBER:
EXPIRATION: DOB:

1616 N FLORIDA MANGO RD STE C-11
D/B/A PIPELINING TECHNOLOGIES, INC
WEST PALM BEACH, FL 33409

HUGO FORSTER

1501 EDEN ISLE BLVD NE #57
ST. PETERSBURG, FL 33704

PHONE: 561-853-5463

PHONE: 888-578-0004

LICENSE NUMBER:

ANALYSIS: POSSIBLE VIOLATION OF F.S. 489.127(1)(F) ENGAGING IN THE BUSINESS OR CAPACITY OF A CONTRACTOR, OR ADVERTISE HIMSELF OR HERSELF OR A BUSINESS ORGANIZATION AS AVAILABLE TO ENGAGE IN THE BUSINESS OR ACT IN THE CAPACITY OF A CONTRACTOR WITHOUT BEING DULY REGISTERED OR CERTIFIED.

COMPL IS A LICENSEE. COMPL ALLEGES SUBJECT IS CONTRACTING, ADVERTISING, PERFORMING PLUMBING WITHOUT A LICENSE. A DBPR SEARCH DOES NOT SHOW SUBJECT WITH A LICENSE. PER COMPL SUBJECT IS ADVERTISING UNDER TRENCHLESS PIPE LINING, LLC, CRAFTMAN PIPE LINING, INC, AND TRENCHLESS HOLDING, LLC.

October 24, 2014

CONFIDENTIAL TO:

MICHAEL H WILSON
1616 N FLORIDA MANGO RD STE C-11
D/B/A PIPELINING TECHNOLOGIES, INC
WEST PALM BEACH, FL 33409

RE: Case Number: 2014044602
Subject: HUGO FORSTER

Dear MICHAEL H WILSON:

Your complaint against HUGO FORSTER has been forwarded to our West Palm Beach regional office for further investigation. The investigator assigned to investigate your complaint will contact you if any additional information is needed.

Pursuant to Florida law, HUGO FORSTER will be provided with a copy of your complaint and given an opportunity to submit a written response to your complaint. Once the investigation is complete, the investigative file will be forwarded to our legal division and assigned to a prosecutor.

With a few exceptions, such as investigations of Community Association Managers (CAMs) or unlicensed individuals (ULA), department investigations and the evidence obtained during the investigation is confidential and remains confidential unless there is a finding of "probable cause." A finding of probable cause is appropriate where there is enough evidence to believe that the subject under investigation has committed a violation of the applicable laws or rules.

With some exceptions, such as CAMs and ULA, probable cause panels composed of members appointed by either the department or the appropriate regulatory board, are delegated the responsibility to make decisions regarding probable cause. (Please note, the department serves as the probable cause panel regarding CAMs and ULA complaints.) The probable cause panel meets as needed and reviews the investigative findings of the department. The prosecutor presents the complaints to the panel and represents the department during the panel meetings. If the panel closes a complaint without finding probable cause, the entire file remains confidential. If the panel makes a finding of probable cause, the file becomes public ten days later. Whether probable cause is found or not, you will be notified of the outcome of the panel meeting.

PHONE: 850 488 6803

1940 North Monroe Street
Tallahassee, Florida 32399-0782

www.MyFloridaLicense.com
License Efficiently. Regulate Fairly.

We hope this information has been informative. If you have any questions, please contact the regional office at 561.650.6887. Thank you for bringing this matter to the department's attention.

Sincerely,

Freda Harris - Management Review Specialist
Division of Regulation
1940 North Monroe Street
Tallahassee, FL 32399-0782
Phone: 850.488.6603 Fax: 850.921.2124

PHONE: 850.488.6603

1940 North Monroe Street
Tallahassee, Florida 32399-0782

www.MyFloridaLicense.com
License Efficiently. Regulate Fairly.

NOTICE TO CEASE AND DESIST
Section 455.228(1), Florida Statutes

To: Hugo Forster

DBPR Case No. 2014044602

DBA: Trenchless Pipe Lining, LLC.

The Department of Business and Professional Regulation ("Department") notifies you that it has probable cause to believe that you may be practicing as a(n) PLUMBING CONTRACTOR without the professional license or certification required by Florida law, specifically Chapter 489.127(1)(f), Florida Statutes. Probable cause is based on the following facts:

on or about 10/23/2014 at 120 S OLIVE AVE. WEST PALM BEACH in the State of Florida, you:
Advertising and acting as a Plumbing Contractor without being properly licensed, contracted to perform work which requires licensure.

Our records show that you are not currently licensed or certified by the Department as a(n) PLUMBING CONTRACTOR and Florida law, Chapter 489, requires you to have a license or certification to practice as a(n) PLUMBING CONTRACTOR. If the above facts are true, they establish probable cause for the Department to believe you are violating Florida law by practicing a regulated profession without the required license or certification.

This Notice to Cease and Desist is not final agency action by the Department. If you have any questions, please call the Investigator/Inspector at the number listed below. For information on the law, go to www.leg.state.fl.us/statutes. If you are engaged in the practice of unlicensed activity and do not stop your unlicensed practice, the Department can enforce this Notice to Cease and Desist in circuit court by injunction or writ of mandamus.

The Department is giving you this Notice to cease the practice of PLUMBING CONTRACTOR without a license or certification so you can follow the law by applying and qualifying for a license or certification. Information about licensure may be found online at www.myflorida.com/dbpr. If the Department finds in the future that you have not ceased the unlicensed practice of PLUMBING CONTRACTOR the Department has the authority to issue a citation against you or bring an administrative action and pursue penalties up to \$5,000.00 for each incident of unlicensed activity. Please govern your future behavior accordingly.

ISSUED this 28 day of October 2014



By: Investigator/Inspector E. De Leon

Telephone: 561-650-6887

(Field Office)

ORIGINAL-Field

COPY-Subject

October 28, 2014

CONFIDENTIAL TO:

MICHAEL H WILSON
1616 N FLORIDA MANGO RD STE C-11
D/B/A PIPELINING TECHNOLOGIES, INC
WEST PALM BEACH, FL 33409

RE: Case Number: 2014044602

Subject: HUGO FORSTER

Dear MICHAEL H WILSON:

Your complaint against HUGO FORSTER has been received in our West Palm Beach regional office for further investigation. The undersigned investigator has been assigned to investigate your complaint will contact you if any additional information is needed.

Pursuant to Florida law, HUGO FORSTER will be provided with a copy of your complaint and given an opportunity to submit a written response to your complaint. Once the investigation is complete, the investigative file will be forwarded to our legal division and assigned to a prosecutor.

With a few exceptions, such as investigations of Community Association Managers (CAMs) or unlicensed individuals (ULA), department investigations and the evidence obtained during the investigation is confidential and remains confidential unless there is a finding of "probable cause." A finding of probable cause is appropriate where there is enough evidence to believe that the subject under investigation has committed a violation of the applicable laws or rules.

With some exceptions, such as CAMs and ULA, probable cause panels composed of members appointed by either the department or the appropriate regulatory board, are delegated the responsibility to make decisions regarding probable cause. (Please note, the department serves as the probable cause panel regarding CAMs and ULA complaints.) The probable cause panel meets as needed and reviews the investigative findings of the department. The prosecutor presents the complaints to the panel and represents the department during the panel meetings. If the panel closes a complaint without finding probable cause, the entire file remains confidential. If the panel makes a finding of probable cause, the file becomes public ten days later. Whether probable cause is found or not, you will be notified of the outcome of the panel meeting.

PHONE: 850.488.6603

1940 North Monroe Street
Tallahassee, Florida 32399-0782

www.MyFloridaLicense.com
License Efficiently. Regulate Fairly.

We hope this information has been informative. If you have any questions, please contact the regional office at 561-650-6778. Thank you for bringing this matter to the department's attention.

Sincerely,



Emie De Leon - Investigator Specialist II
Regional Office VIII
111 South Sapodilla Ave. #104
West Palm Beach, FL 33401
Phone: 561.650.6887 Fax: 561.650.6913

October 28, 2014

HUGO FORSTER
1501 EDEN ISLE BLVD NE #57
ST. PETERSBURG, FL 33704

RE: CASE NO. 2014044602

Dear HUGO FORSTER:

The Division of Regulation has received a complaint that alleges you have practiced as a Plumbing Contractor without a state license. Please understand that practicing without a proper license is a violation of state law and cases of unlicensed activity may be referred to the proper prosecuting authority.

We are providing you with a copy of the complaint filed against you as required by Florida law. You may submit a written response to this complaint; however, you are not required to respond. If you choose to respond you may do so within twenty (20) days of receipt of this letter and include your case number on any correspondence. Your response will be included in our investigative report. If we do not hear from you we will proceed with our investigation without your input.

The department understands your desire to provide services that require a license to the citizens of Florida and we encourage individuals to comply with state law by obtaining the necessary licenses to practice. Please contact our Customer Contact Center at 850.487.1395 for information on obtaining a license. A representative will be available to assist you Monday – Friday from 8:00AM – 6:00PM (Eastern Time).

If you have any questions, please do not hesitate to contact us at the number listed below.

Sincerely,



ERNE DE LEON - INVESTIGATOR SPECIALIST II
REGIONAL OFFICE VIII
111 SOUTH SAPODILLA AVE. #104
WEST PALM BEACH, FL 33401
PHONE: 561.650.6887 FAX: 561.650.6913

Enclosure

PHONE: 850.488.6603

1940 North Monroe Street
Tallahassee, Florida 32399-0782

www.MyFloridaLicense.com
License Efficiently. Regulate Fairly.

This Complaint is About Eliminating A Lower-Priced Competitor

This complaint was filed by Michael Harrison Wilson, owner of Pipelining Technologies, Inc., that operates primarily in South Florida. We offer the same technology, but at almost half the price. Prior to our arrival in the market, Pipelining Technologies had a monopoly in South Florida as their marketing was unchallenged and the "gouging" prices they charged customers reflected their dominance in the area. Today however, our marketing is far superior to theirs, our prices much lower, and as a result we have been a thorn in their side for a number of years.

At first Michael Wilson responded by disparaging our company to potential customers. It became so ruthless that we had to threaten to take legal action. But this latest audacious well-orchestrated attempt to harm our business through misinformation and blatant lies demonstrates they are not willing to share the market in good U.S. competitive spirit.

By Misguiding The DBPR, Michael Wilson Is Wasting Taxpayer Resources

Hopefully the DBPR will see through the motivation and the misinformation campaign and not squander Florida taxpayer resources. This is not the first time Michael Wilson squandered taxpayer money:

(FEDERAL TAX LIEN RELEASE -ID: HG9209636746394FLPALC1, AMOUNT \$46,394 (The federal tax lien gives the IRS a legal claim to all of the taxpayer's property for the amount of the tax liability. The federal tax lien arises when the tax liability has been assessed, a demand is made for its payment, and the taxpayer does not pay it.)).

Michael Wilson further circumvented debts to others by filing a Chapter 7 bankruptcy on 11/9/2000, which was released in the Florida Southern Palm Beach court in 3/6/2001.

Moreover, on Ripoffreport.com, Pipelining Technologies Inc is cited as "Pipe Lining Technologies, Inc Pipe LT Caveat Emptor: Incomplete Proposal, Expensive Repair West Palm Beach, Florida

Caveat emptor = let the buyer beware.

We thought we were educated consumers of plumbing line repair services, but when the proposal for sewer repairs was received, we learned that only part of the sewer system was evaluated therefore we couldn't get a complete picture of repairs needed.

Several hundreds of dollars for a partial picture of underground piping and necessary repairs is unacceptable.

Despite numerous attempts to obtain more information from management and a complete analysis of problems, it has become apparent that we're on our own now that the service provider got paid for the evaluation and 1 day on the job.

Price quoted for comprehensive repairs was more than 4x comparable providers quoted."

Further, for suspicious reasons not clear, he lost his plumbing licence #CFC041679 on 8/31/2012 and had to apply for a new one, CFC1428578. So we strongly encourage the DBPR to consider the source of this misinformation and their motivation.

ABOUT TRENCHLESS PIPE LINING, LLC AND THEIR SERVICES AS THEY RELATE TO LICENSING

As our name indicates, we offer "trenchless" pipe restoration, meaning that digging and excavation for pipe replacement that plumbing contractors perform, is avoided.

So to reiterate, our business exists purely so that plumbing replacement is avoided.

About Epoxy Pipe Lining - How It Works

This technology prevents having to hire a plumber to excavate and replace your drains the traditional way.

In essence, what we do is clean leaking drains with a snake and hydrojetter, then video inspect them, and then an epoxy material of varying thickness is applied onto the inner surface which prevents all future corrosion, leaks and deterioration. It has a manufacturer's warranty of 50 years and typically takes about 1 day to install. The epoxy materials are approved for this specific purpose by the FDA, EPA, NSF and IAPMO.

All our work is performed from existing access point such as roof vent stacks or existing cleanouts so that no pipes have to be opened up and replaced.

Our process stops leaks and prevents future corrosion and backups (due to the new slippery inner pipe coating) and saves property owners around 50%-70% over excavation and pipe replacement.

It has been our understanding that pipe cleaning, video inspection and leak repair (without cutting and replacing pipe) does not require special licensing, which makes sense, since the technology is designed to specifically avoid pipe replacement. So this does not appear to be a loophole in the building code as suggested by Mike Wilson.

Regarding Hugo Forster and His Former Pool/Spa Contracting License

It is correct that Hugo Forster was a Pool/Spa contractor, for many years in fact. Later he sold the pool company and had no more use for the license which he relinquished.

The assertion by Mike Wilson that it was revoked for any reason is completely and utterly false.

With the proceeds of the sale of the pool business, he purchased the epoxy pipe lining technology and had one minor licensing transgression which we immediately rectified, as DBPR records show.

In his introductory letter to the DBPR Michael Wilson further makes a series of incredulous assertions that truly carry no merit and don't deserve a response, but please do feel free to ask for any clarification if you deem it necessary.

Although we do not wish to add any validation to the various allegations made against us, we will however respond to them one-by-one out of respect for the role of the DBPR in protecting consumers.

Guaranty Building

Trenchless Pipe Lining LLC has done very good work at the Guaranty Building, where some leaking roof drains needed to be replaced or epoxy lined. So we installed epoxy pipe lining that stopped all leaks permanently. All work was done from the rooftop drain access point. We never had any complaints about our liners and did not leave empty buckets behind. Still to this day have a great relationship with the property manager. Our resins by the way are approved by the National Sanitary Foundation (for potable use) and the Environmental Protection Agency (for environmental discharge like rain drains). They are not hazardous.

The photographs of "liner obstructs roof drain flow" are not, absolutely not, how we would have left a job site! These pictures provided by Mike Wilson himself come from somewhere else.

Trenchless Holdings LLC

This estimate sheet reflects or quote to re-line a 5" rain drain for \$8,900 which was performed successfully from the rooftop access point.

Ripoff Report - Clean Sweep Pools

This was a fraudulent report made by a competing pool company (Skinny Dip Pools) on a web site that offers little recourse to the defendant. Incidentally, Mike Wilson's company has a complaint on the same web site.

Craftsman Pipe Lining LLC

Performed same exact epoxy pipe lining as current company, not requiring licensing.

Guaranty Building & Omni-Eye Insurance

We did epoxy line a leaking roof drain (as explained above), correctly. We are not aware of debris left behind and the customer never mentioned any such problem.

A new hire Trenchless Pipe Lining LLC estimator wrote up and provided an estimate dated February 4, 2014) to property manager that included work for which we were NOT permitted to do, so the job was referred away to a general contractor (Omni-Eye) who may or may not have performed the work. The property manager's office mis-labeled the insurance certificate from Omni-Eye with our name, but we absolutely DID NOT do this job as property manager will attest, (actually we heard later that the pipe was in too bad a condition to be epoxy lined anyway).

April Song Condominium

Screenshot not visible on provided copy. Cannot respond.

Marshall Cassalom

We performed epoxy pipe lining from an access point outside the house where the pipe was already opened by the customer's plumber, who returned after we were done to replace the cleanout.

We did accidentally cover up the kitchen connection, and referred Mr. Cassalom to Mike Wilson (ironically) in addition to another pipe lining company who opened it up, for which we re-compensated Mr. Cassalom \$750 for the cost of the work.

Larry Mastropieri

This work was not performed since the new estimator mentioned above incorrectly included "a new cleanout".

David Weiner

The estimate specifically mentions video inspection, cleaning and epoxy lining, all being work that does not require licensing. Ultimately this job was referred to another contractor.

Linked-In Profile

Hugo Forster performs internet marketing by building websites that serve as lead generation sites. Those leads are then re-marketed to other companies around the United States who may or may not perform the work under their own name. Craftsmanpipelining.com is one such lead generation site.

Absolutely no epoxy pipe lining is ever subcontracted out to other installers under our name.

Sample References

The referenced work specifically describes that no excavation and plumbing work was performed for epoxy pipe lining.

www.Craftsmanpipelining.com

This is a national lead generation educational website that describes all the possible sorts of pipe rehabilitation methods available in the industry. It also describes the peripheral work that may be required prior to pipe rehabilitation. It is purely an educational and informational site only and does not describe the services performed by Trenchless Pipe Lining, LLC.

Once a lead (email/call) is received, the information is passed on to one of several members operating in a specific city nationally, who is responsible for abiding by their own local and state licensing requirements. You may be familiar with other similar marketing websites such as Morgan and Morgan (for all sorts of lawyers) and Trulia (for home buyers and sellers).

The Craftsman Pipe Lining LLC (now closed) was the former owner of the site, and any reference to the company has now been removed.

Web Site Has Disclaimer Explaining Lead Generation And Educational Purpose Here is the disclaimer verbatim:

"Content Is Information Only

The information contained on this web site is provided for educational and informational purposes only. The web site is not an offer to perform services on any matter. This website contains general information from a variety of sources relating to all types of pipe rehabilitation. The purpose of this web site is to gather "leads" and distribute them to companies who perform those services. Not all companies may be proficient in those services or licensed according to local and state laws.

No Relationship or Obligation Arises from Use of the Site

The law differs in every jurisdiction, and you should not rely on any opinion except that of a pipe lining company you have performed your own background check on and have retained yourself and who is licensed in the applicable state (if required), and is familiar with the applicable law.

SOME PRICING AND TECHNICAL INFORMATION MAY BE ANECDOTAL

Some "jobs" or "installations" may contain pricing information or installation techniques that may not be accurate, performed by a fictitious company, purely for the purpose of education and general information. We expressly disclaim all liability with respect to actions taken or not taken based upon any information or other contents of this site. The content and features of this web site, including means to submit a question or information, do not constitute a representation that this site performs services you may require.

WE ARE NOT RESPONSIBLE FOR CONTENT

We may periodically change, remove, or add the material in this web site without notice. This material may contain technical or typographical errors. We do not guarantee its accuracy, completeness or suitability. We assume no liability or responsibility for any errors or omissions in the contents of this web site. Your use of this web site is at your own risk. Under no circumstances shall we or any other party involved in the creation, production or delivery of this web site be liable to you or any other person for any indirect, special, incidental, or consequential damages of any kind arising from your access to, or use of, this web site. IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES RELATING TO THIS MATERIAL, FOR ANY USE OF THIS WEBSITE, OR FOR ANY OTHER LINKED WEBSITE.

THIRD-PARTY WEB SITES

This web site contains links to third party web sites for the convenience of our users. We do not endorse any of these third party sites and do not imply any association between us and those sites. If you use links to access and use such web sites, you do so at your own risk. These links are provided only as a convenience to the recipient.

LEGAL AND ETHICAL REQUIREMENTS

We have tried to comply with all legal and ethical requirements in compiling this web site. We welcome comments about our compliance with the applicable rules and will update the site as warranted, upon learning of any new or different requirements.

STATE ADVERTISING DISCLOSURES

This web site may be viewed from anywhere in the United States, and since local laws vary, we do not suggest that the pipe restoration processes contained on this site are permissible in every location.

COPYRIGHT

Any republication, retransmission, reproduction, downloading, storing or distribution of all or part of any materials found on this site is expressly prohibited."

Jupiter Rain Drain

Craftsman Pipe Lining LLC never actually performed the work described on this page. This anecdotal, educational and informational page describes how the epoxy pipe lining process sometimes works and the cost savings of epoxy pipe lining over traditional digging for pipe replacement. Any incorrect reference to plumbing activities has since been removed.

Port Charlotte trenchless Sewer Repair

The anecdotal work describes epoxy pipe lining without any plumbing work. No changes required.

Sarasota Trenchless Drain Pipe Lining..

Craftsman Pipe Lining LLC never actually performed the work described on this page. This anecdotal, educational and informational page describes how the epoxy pipe lining process sometimes works and the cost savings of epoxy pipe lining over traditional digging for pipe replacement. Any incorrect reference to plumbing activities has since been removed.

Tampa Trenchless Pipe Lining

Craftsman Pipe Lining LLC never actually performed the work described on this page. This anecdotal, educational and informational page describes how the epoxy pipe lining process sometimes works and the cost savings of epoxy pipe lining over traditional digging for pipe replacement. Any incorrect reference to plumbing activities has since been removed.

Slip Lining Pipe Rehabilitation

Craftsman Pipe Lining LLC never actually performed the work described on this page. This anecdotal, educational and informational page describes how the epoxy pipe lining process sometimes works and the cost savings of epoxy pipe lining over traditional digging for pipe replacement. Any incorrect reference to plumbing activities has since been removed.

Pipe Bursting

Craftsman Pipe Lining LLC never actually performed the work described on this page. This anecdotal, educational and informational page describes how the epoxy pipe lining process sometimes works and the cost savings of epoxy pipe lining over traditional digging for pipe replacement. Any incorrect reference to plumbing activities has since been removed.

Cured In Place Pipe

Craftsman Pipe Lining LLC never actually performed the work described on this page. This anecdotal, educational and informational page describes how the epoxy pipe lining process sometimes works and the cost savings of epoxy pipe lining over traditional digging for pipe replacement. Any incorrect reference to plumbing activities has since been removed.

Water Main Pipe Lining

Craftsman Pipe Lining LLC never actually performed the work described on this page. This anecdotal, educational and informational page describes how the epoxy pipe lining process works in potable water main lines and the cost savings of epoxy pipe lining over traditional digging for pipe replacement. Does not contain incorrect reference to plumbing activities.

Epoxy Pipe Lining Company

Craftsman Pipe Lining LLC never actually performed the work described on this page. This anecdotal, educational and informational page describes how the epoxy pipe lining process works in potable water residential lines and the cost savings of epoxy pipe

lining over traditional digging for pipe replacement. Does not contain incorrect reference to plumbing activities.

Downspout Rain Drain

We have proprietary methods for collecting and removing debris from pipes using drain snakes and hydrojetters (high-pressure water to flush debris down the drain), which avoids the need to open the pipe (that would require a licensed plumber if it were needed.)

Underground & Vertical Sewer

Craftsman Pipe Lining LLC never actually performed the work described on this page in California or Illinois. This anecdotal, educational and informational page describes how the epoxy pipe lining process sometimes works and the cost savings of epoxy pipe lining over traditional digging for pipe replacement. Any incorrect reference to plumbing activities has since been removed.

AL #2

Anyone, such as a competitor, can make false statements online, and they are almost impossible to eradicate. Angie's List is actually one such site that contains false reviews, like those on Yelp.com and TravelAdvisor.com (90% self written). We do not have a customer name to reference to this complaint specifically.

However, in **many** cases before we install epoxy pipe lining, the customer has already had the plumbing opened by their own plumber who was planning to do a pipe repair when it was discovered the remainder of the pipe has leaks/holes in it. In such cases when we are contacted by the customer who was searching online to non-invasive solutions, they will hire us to re-line the drains before the plumber returns to finish the plumbing repair. This cleanout was most likely already removed before our arrival and replaced by their plumber.

AL #3

False, epoxy pipe lining does not require licensing if no plumbing activities are involved.

AL #4

This licensing checkbox for the now dissolved business (Craftsman Pipe Lining) was incorrectly selected, but since the company no longer operates, is irrelevant. We have requested that the review be removed from their site.

AL#5

Complete mystery as to who wrote this review. Abe Armstrong? Unknown. And we never did perform "sewing machine repair". Another example of false online reviews, orchestrated by whom and with what motivation?

AL#6

Fake review by competitor. There is no way to fight these online reviews unfortunately.

AL#7

This is a legitimate review, and the complaint actually demonstrates how willing we are to compensate customers if there is a problem with the epoxy pipe lining. We gave the customer a full \$4500 refund, not charging him a penny for the epoxy pipe lining.

The process accidentally covered up an incoming pipe connection, which happens periodically, and which is why we have robotic technology that can travel inside the lined pipe to reopen the connection. It would have taken 30 minutes.

The elderly customer however became skittish of us due to the unforeseen problem, and there was no appeasing him, even after a full refund.

Cities Where Craftsmanpipelining.com Does Business

Again, this website is a NATIONAL a lead generation site, providing anecdotal, educational and informational content about how all pipe rehabilitation technologies work, and the cost savings over traditional digging for pipe replacement.

Our Warning To Pursue Legal Recourse Against Michael Wilson

Numerous potential customers over an extended period had informed us about the slander against Trenchless Pipe Lining LLC being committed by Mike Wilson.

The problem was costing us lost revenues and a formal email was sent to request such activities be terminated.

In Conclusion

We have been under attack by Mike Wilson for some time now but it appears he is willing to go to new lows with his determination to consolidate the South Florida market for himself. Only by doing so can he charge his customary incredibly high prices that gouge customers.

We hope you are able to read between the lines and understand our frustration, but we are fully willing to cooperate with any further clarification you may require, to avoid the cost of litigation.

Yours Kindly,

Hugo Forster
President, Trenchless Pipe Lining, LLC

U.S. Postal Service
CERTIFIED MAIL RECEIPT
 (Postage Paid Only; No Return Receipt Provided)

POSTAGE PAID 000-25 6750 NOV 17, 2014 MAILED FROM ZIP CODE 33401	
Return Receipt Fee (Excesses and Receipts)	2.70
Restricted Delivery Fee (Excesses and Receipts)	11.05
Total Postage & Fees	\$ 11.05

Sent to Hugo Foster
 Business, Apt. No. 6687 Pelican Cr. M 1112
 or PO Box No. Sanibel, FL 33904
 City, State, Zip Sanibel, FL 33904

SENDER, COMPLETE THIS SECTION

1. Article Addressed to:
 - ☐ Complete items 1, 2, and 3. Also complete item 4, if Restricted Delivery is desired.
 - ☐ Print your name and address on the reverse so that we can return the card to you.
 - ☐ Attach this card to the back of the mailpiece, or on the front if space permits.

Hugo Foster
 6687 Pelican Cr M 1112
 Sanibel, FL 33904

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly) _____ B. Date of Delivery _____

C. Signature _____ ☐ Agent ☐ Addressee

D. Is delivery address below? ☐ Yes ☐ No
 If YES, the delivery address below: _____
RECEIVED
 DEC 02 2014

DBPR - REGULATION
 WEST PALM

3. Service Type
☒ Certified Mail ☐ Express Mail
☐ Registered ☒ Return Receipt for Merchandise
☐ Insured Mail ☐ G.O.D.

4. Restricted Delivery? (Extra Fee) ☐ Yes

2. Article Number (Copy from previous label)
 7003 2260 0004 9018 0300
 PS Form 3811, July 1999 Domestic Return Receipt 102585-00-4-0802

AFFIDAVIT OF SERVICE OR DILIGENT SEARCH

PETITIONER
VS.
HUGO FORSTER
RESPONDENT

CASE NO. 2014044802

Comes now, affiant, who first being duly sworn, deposes and states that:

Affiant is an investigator/inspector employed by the Department of Business and Professional Regulation, State of Florida.

On (DATE) 11/17/14, AFFIANT made a diligent effort to locate Respondent, to serve: administrative complaint and related papers; order compelling examination(s); subpoena(s); final order; X notice to cease and desist; ERO/ESORSSO and related papers. (Check appropriate block)

(Check applicable answer)

X Affiant made sent a notice to cease and desist to respondent at 8687 Pelican Ct, PH 1W/EE, Seminole, FL 33704 on (Date) 11/17/14
respondent was personally known to affiant or respondent identified himself. (Check appropriate block)

Affiant made service on (name) _____ at respondent's usual place of abode at _____ on (date) _____ and said person was over the age of 15 residing there as of the aforementioned date.

Affiant was unable to make service after searching for respondent at: (a) all addresses for respondent shown in the Department of Business and Professional Regulation's investigation of the case; (b) all official addresses for respondent shown in his/her licensing records of the Department; (c) local telephone company for the last area respondent was known to frequent; (d) Division of Driver Licenses; (e) utilities (electric, cable, etc.); and (f) any others: _____

Signature of Affiant

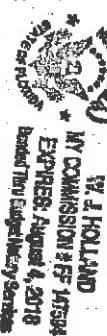
State of Florida
County of Ala Bah

Before me, appeared Frye De Leon
X Who is personally known to me.
Whose identity I proved on the basis of _____
And who acknowledges that his/her signature appears above.

Sworn to or affirmed by affiant before me this 29 day of January 2015

Notary Public, State of Florida
Hugo Forster
Type or Print Name

8-1-18
My Commission Expires



PHONE: 850.488.6603

1940 NORTH MONROE STREET
TALLAHASSEE, FLORIDA 32309-0762

WWW.MYFLORIDALICENSE.COM
LICENSE EFFICIENTLY,
REGULATE FAIRLY.

DeLeon, Ernie

From: RBrown@wpb.org
Sent: Thursday, January 29, 2015 9:01 PM
To: DeLeon, Ernie
Cc: TKLarge@wpb.org; DHarevey@wpb.org; SAKennedy@wpb.org
Subject: Re: Permit Require
Attachments: SKMBT_22315012914410.pdf

Mr. De Leon,

You ask a very pertinent question because, per Florida Building Code Section 105.2 (partial extract below), the work scopes in the proposals/quotes would not be exempt from permit. I have addressed each of the five proposals/quotes below:

- The scope in the proposal/quote dated 9/29/14 would require a permit because, while it does not propose the replacement of any pipe, it is not a localized repair. It is instead a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2.
- The scope in the proposal/quote dated 2/4/14 would require a permit because it includes the replacement of a section of new pipe. The code explicitly states that this is considered new work. Furthermore the proposal also includes a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2.
- The scope in the proposal/quote dated 7/31/14 would require a permit because, while it does not propose the replacement of any pipe, it is not a localized repair. It is instead a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2.
- The scope in the proposal/quote dated 1/7/14 would require a permit because it includes the installation of a new cleanout. That is considered new work. Furthermore the proposal also includes a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2.
- The scope in the proposal/quote dated 2/17/14 would require a permit because, while it does not propose the replacement of any pipe, it is not a localized repair. It is instead a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2.

Partial extract from Florida Building Code Section 105.2, for reference:

105.2 Work exempt from permit. Exemptions from permit requirements of this code shall not be deemed to grant authorization for any work to be done in any manner in violation of the provisions of this code or any other laws or ordinances of this jurisdiction. Permits shall not be required for the following:

Plumbing:

1. The stopping of leaks in drains, water, soil, waste or vent pipe provided, however, that if any concealed trap, drain pipe, water, soil, waste or vent pipe becomes defective and it becomes necessary to remove and replace the same with new material, such work shall be considered as new work and a permit shall be obtained and inspection made as provided in this code.
2. The clearing of stoppages or the repairing of leaks in pipes, valves or fixtures, and the removal and reinstallation of water closets, provided such repairs do not involve or require the replacement or rearrangement of valves, pipes or fixtures.
3. The replacement of common household plumbing fixtures to existing supply lines and outlets. This does not include water heaters.

Please let me know if you have any questions.

Thanks

Robert Brown, CBO

Building Official / Building Division Manager
City of West Palm Beach
Development Services Department – Building Division
(561) 805 6652

Member of BOAF: Building Officials Association of Florida saving lives and property since 1953

Please take a moment to complete our anonymous on-line customer service survey at:
<http://www.surveymonkey.com/MeetPalmBeachConstructionServices>

Please Note: Florida has a very broad public records law. Written communications to or from local officials regarding City Business are public record, available to the public upon request. Your E-Mail communications are therefore subject to public disclosure.

From: "DeLeon, Ernie" <Ernie.DeLeon@myfloridalicense.com>
To: "rbrown@wpb.org" <rbrown@wpb.org>
Date: 01/29/2015 02:14 PM
Subject: Permit Requires

Good afternoon Mr. Robert A. Brown,

After a cordial greeting I am writing to you for the purpose of knowing if the contracts and estimates that are attached, require a permit to take place.

Please if you can answer me thru this email or by the phone numbers that are shown below I appreciate it. If you have any questions please feel free to contact me.

Thank You!!

Ernie G. De Leon

Investigator Specialist II

Florida Department of Business & Professional Regulation.

111 South Sapodilla Av. Suite 104

West Palm Beach, FL 33401

Office: (561) 650-6773

Cell: (561) 402-2473

e-mail: Ernie.DeLeon@myfloridalicense.com

RECEIVED
FEB 05 2015

DBPR - REGULATION
WEST PALM

PIPELINING TECHNOLOGIES INC.

License #CFC - 1428578

1616 North Florida Mango Road, Suite C-11

West Palm Beach, Florida, 33409

(561) 853-5463, (866) 574-5129, Fax (561) 296-2497

January 30, 2015

Department of Business & Professional Regulation

Edwardo J. Garcia

Regional Program Administrator

Dear Mr. Garcia,

Thank you for meeting with my associate, Paul Phillips, and me last Thursday to discuss my concerns about the complaint I filed on October 7, 2014 against Hugo Foster, et al.

During our meeting I presented you with the most recent contract/proposal, dated December 11, 2014, (See attached) that we have come across since our original complaint. I also shared my concern that his "illegal" web advertising is still online in the same format that I brought to the attention of the DBPR in October 2014.

Your response that "the investigation is ongoing" did not satisfy my question about what has been done with the extensive evidence package I presented to the DBPR, Mr. DeLeon, and Mr. Marchant back in October 2014.

Your statement that your department is "investigation only and not enforcement" and that it will have to go to "legal" for their decision on how to proceed, was informative, but did not give me any indication that this complaint was going to be moving forward to be resolved in a timely manner.

Mr. Garcia, I do not make any assumption that I understand the inner workings of the DBPR or the CLB. As a contractor who respects the law and the need for government regulation in the construction industry, I find your inability to act expeditiously on this matter, for over three months, very concerning. You made statements about the need to determine if Mr. Foster's pipe lining activities were actually related to the "plumbing" industry code, but regardless of that issue, he is STILL contracting without a license (See attached A & B) and he is STILL advertising without a license number on his web and printed advertisements. He also has multiple business names on his advertising and contracts that do not have contractor licenses, so there SEEMS to be something that the DBPR could have done in the past three months to expose and stop those illegal activities.

PAGE 2

You mentioned Mr. Forster's statement that his work does not "require a permit because he is only fixing LEAKS". I also included that in my original complaint.

105.2 Work exempt from permit

Plumbing:

1. The stopping of leaks in drains, water, soil, waste or vent pipe, ~~NOT~~ ~~REPLACED~~ ~~WITH~~ ~~NEW~~ ~~MATERIAL~~. However, that if any concealed trap, drain pipe, water, soil, waste or vent pipe becomes defective and it becomes necessary to remove and replace the same with ~~NEW~~ ~~MATERIAL~~, such work shall be considered as new work and a permit shall be obtained and inspection made as provided in this code. ~~(It is obvious the intent of the code is merely "stopping of leaks" in visible pipes. NOT installing thousands of dollars of NEW material to replace the existing concealed pipe in the TOTAL drainage system)~~

The material manufacturer and Hugo Forster openly admit in their advertising that the pipes that are being lined, are concealed behind walls and slabs, and are being "replaced" with ~~NEW~~ ~~MATERIAL~~ that Hugo Forster implies is warranted for "50 years". In the majority of pipe lining contracts there are NO EXISTING leaks in the pipes being lined, the lining work is done as preventative maintenance to replace the existing aged pipe internally, NOT for "stopping leaks". The customer is assured that they are getting a "new drainage system" without opening walls and floors, which is true. His advertising boasts, installation of hundreds of thousands of dollars worth of material in single "contracts" and we are to believe that none of that work is "construction/plumbing" related? This also raises the question of whether the property owners can trust that he will stand behind the LAEOR warranty for the "installation of new material" and the "50 year Manufacturer's warranty" that he promises? His "50 year Manufacturer's Warranty" is FALSE advertising also, but that is another complaint.

The Florida "Existing Building" code addresses the need for "repair" materials to conform to the Florida Building Code standards.

*****2010 FLORIDA BUILDING CODE — EXISTING BUILDING 5.3**

509.1 Materials.

Plumbing materials and supplies shall not be used for repairs that are prohibited in the Florida Building Code, Plumbing.

And the Florida "Building" Code points to the need to adhere to the "manufacturer's installation instructions", in lieu of the Code directly addressing the pipe lining procedure.

PAGE 3

***2010 FLORIDA BUILDING CODE -- PLUMBING 3.1

Section 303.2 - Installation of materials. "...Where the requirements of referenced standards or manufacturer's installation instructions do not conform to minimum provisions of this code, the provisions of this code shall apply."

Regardless of what Mr. Forster says, there is clear direction in the code, that installation of NEW pipe lining material into the plumbing drainage systems of Florida property owners, requires plumbing knowledge, skill, and aptitude in order protect the health of the public and the general interests of the consumer. The manufacturer's installation specifications need to be adhered to and the Florida Building Code DOES require permitting and an inspection of the NEW material installation based on that manufacturer's specifications.

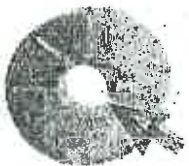
You assured me that I would be hearing from the DSPR legal department within two weeks of our meeting, and I look forward to hearing from them.

As I mentioned to you, I will gladly make myself available to explain any aspects of the complaint that may need clarification. Pipe lining "under buildings and structures" is a relatively NEW process that is definitely being offered to the consumer as an infrastructure rehabilitation option. It needs to be regulated, permitted, and inspected. The "utility" pipe lining process under the roads of Florida IS REGULATED and the same type of regulation should apply to the process used "under buildings and structures".

Thank you for your attention to this matter.

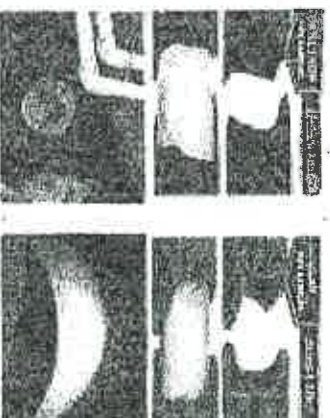
Michael Wilson, President
Pipelining Technologies Inc
CFC #1428578
(561) 502-0497
mike@pipelT.com

CC: Daniel Biggins, Executive Director, Division of Professions
Douglas Wise, Palm Beach County Building Department
Joe Kajtch, PBC Chief Plumbing Inspector
Otto Vinas, Board of Rules and Appeals
Brian Thomas, Chief Plumbing Inspector for the Town of Palm Beach
Zoltan Hovanyecz, P.A.



Trenchless Pipe Lining, LLC

permanent pipe restoration - no excavation



December 11, 2014

Estimate # 1657

DESCRIPTION OF WORK

Vertical sewer stack pipe re-lining
includes all pipe cleaning, video inspections before and after and labor and materials (100-year engineered life cured in place pipe lining approved by the FDA, EPA, NSF and IAPMO).
Schedule:

50 Year WARRANTY

- 50 year materials warranty provided by Perma-Liner Inc., 13000 Automobile Blvd #300, Clearwater, FL 33762, (727) 507-9749
- 50 year labor warranty provided by Trenchless Pipe Lining LLC, 888-578-0004

GRAND TOTAL \$4,800

PAYMENT TERMS

50% due upon commencement, remainder due upon final video inspection
Payments to be made payable to Trenchless Pipe Lining, LLC

All forms of payment accepted

APPROVED BY

NAME

FOR



The 2014 Florida Statutes

Title XXXII
REGULATION OF PROFESSIONS AND OCCUPATIONS

Chapter 489
CONTRACTING

489.127 Prohibitions; penalties.—

- (1) **No person shall:**
 - (a) Falsely hold himself or herself or a business organization out as a licensee, certificate holder, or registrant;
 - (b) Falsely impersonate a certificate holder or registrant;
 - (c) Present as his or her own the certificate or registration of another;
 - (d) Knowingly give false or forged evidence to the board or a member thereof;
 - (e) Use or attempt to use a certificate or registration that has been suspended or revoked;
 - (f) Engage in the business or act in the capacity of a contractor or advertise himself or herself or a business organization as available to engage in the business or act in the capacity of a contractor without being duly registered or certified;
 - (g) Operate a business organization engaged in contracting after 60 days following the termination of its only qualifying agent without designating another primary qualifying agent, except as provided in ss. 489.119 and 489.1195;
 - (h) Commence or perform work for which a building permit is required pursuant to part IV of chapter 553 without such building permit being issued;
 - (i) Willfully or deliberately disregard or violate any municipal or county ordinance relating to unpermitted or unregistered contractors.

Construction Industry Licensing Board

This page provides helpful information and examples about the types of services that must be performed by a DBPR-licensed individual or business.

What services require a State of Florida license?

Someone who demolishes, subtracts from, builds or improves any building or structure for compensation. Examples of compensation are cash, goods, services, etc.

Essentially, if you pay someone to construct a building or a structure, make structural alterations to load bearing walls, or perform services such as plumbing or air conditioning work, that person has to have a state contractor's license.

These items are offered as examples of services you do need to hire a person with a Florida license and services you do not need to hire a person with a Florida license. *The list is not all inclusive.* If you have specific questions, please contact the department at 850.487.1395 or review the rules for the profession at www.myfloridalicense.com. You should also check with your county or city to learn whether or not a local business tax receipt or certificate of competency is required for services that do not require a state license. Please visit our Unlicensed Activity page to learn more about how you can help us combat Unlicensed Activity.

Install a dishwasher (requires connecting to drinking water) or replace a hot-water heater for compensation.

Clean central air and heat ducts for compensation (requires partial disassembly of the system, such as removal of air grills)

Repair or replace swimming pool pumps for compensation.

Perform plumbing work or irrigation installation that requires the contractor to connect lines to potable (drinking) water for compensation.

In Florida, hiring an unlicensed or uninsured plumbing contractor can result in denial of insurance claims for injury or property damage. An inspector can sometimes require demolition of unlicensed work. If you enter into a project with an unlicensed plumber and that plumber does not fulfill, you may not be able to win a lawsuit because the work could possibly be deemed illegal.

A "plumbing contractor" means a contractor whose contracting business consists of the execution of contracts requiring the experience, financial means, knowledge, and skill to install, maintain, repair, alter, extend, or, when not prohibited by law, design plumbing. A plumbing contractor may install, maintain, repair, alter, extend, or design the following:

- sanitary drainage or storm drainage facilities;
- public or private water supply systems;
- septic tanks; drainage and supply wells;
- swimming pool piping;
- irrigation systems;

PIPELINING TECHNOLOGIES INC.

License #CFC - 1428578

1616 North Florida Mango Road, Suite C-11

West Palm Beach, Florida, 33409

(561) 853-5463, (866) 574-5129, Fax (561) 296-2497

October 13, 2014

Jack Fisher
Building Official
Broward County Building Department
1 N. University Drive
Plantation, FL 33324

Dear Mr. Fisher,

You and the "OC's" Broward County Building Officials, are receiving this package because the enclosed complaint of "unlicensed contracting" is tied to work that was performed or advertised in your jurisdiction. Until the investigation is complete and the complaint is heard, details of additional illegal activity are unknown at this time.

Since January 2014, PTI has pulled Plumbing Permits in the tri-county area for work totaling more than \$1.5 million. We are actively promoting enforcing the existing permitting and inspection statutes in the Florida Building Code that apply to the installation of pipe lining material in sanitary and storm drainage lines within existing buildings. We justify the permitting and inspection process with all clients, engineers, and attorneys involved in each job by educating them with the following statutes.

***2010 FLORIDA BUILDING CODE — BUILDING 1.4

SECTION 105 PERMITS

105.2 Work exempt from permit.

Plumbing:

1. The stopping of leaks in drains, water, soil, waste or vent pipe, provided, however, that if any concealed trap, drain pipe, water, soil, waste or vent pipe becomes defective and it becomes necessary to remove and replace the same with new material, such work shall be considered as new work and a permit shall be obtained and inspection made as provided in this code.

Unlicensed installers and most material manufacturers have traditionally avoided following the Florida Building Code regarding permitting and inspecting within existing buildings, by convincing permitting authorities they are ONLY "stopping leaks" and making minor "repairs". As you will notice in the support information, the common sales thrust promoted by the manufacturer and the "unlicensed installers", to the customer, is the "installation of a NEW structural drainage system within the existing host pipes" to prevent future damage from pipe deterioration. "Stopping Leaks" is incidental to the TOTAL preventative maintenance solution that is being sold to the client. MILLIONS of dollars in unpermitted pipe lining work is being performed in South Florida every year by LICENSED and UNLICENSED installers.

Installation of lining material in "existing buildings" is tied to the Florida Building Code by the following statute in the Florida Existing Building Code:

***2010 FLORIDA BUILDING CODE — EXISTING BUILDING 5.3

509.1 Materials.

Plumbing materials and supplies shall not be used for repairs that are prohibited in the Florida Building Code, Plumbing.

Since there are no Florida Building Code Statutes that specifically address the pipe lining discipline, PTH, pulls permits on all applicable work and provides "manufacturer's standards and installation instructions" that include inspection protocol for signing the work off by the permitting authorities. This step provides a protection for the consumer if there are warranty issues that need to be addressed in the future. Anyone who was involved in South Florida construction AFTER hurricane Andrew, appreciates the importance of adhering to the manufacturer's installation instruction manual in all construction work. This is supported below:

***2010 FLORIDA BUILDING CODE — PLUMBING 3.1

Section 303.2 - Installation of materials. "...Where the requirements of referenced standards of manufacturer's installation instructions do not conform to minimum provisions of this code, the provisions of this code shall apply."

We are aggressively encouraging the permitting authorities to request and enforce the SEPARATE "manufacturer's installation instruction" manuals for the two separate installation procedures for HORIZONTAL pipe and VERTICAL pipe. The Florida Building Code enforces the CONVENTIONAL installation of horizontal and vertical pipes with different standards, and the same applies to the installation of pipe lining material. The enclosed brochure identifies two VERTICAL stack processes. As of the date above, the "GAPING" method is NOT supported by a

VERTICAL stack material installation instruction manual, and as you can see in the enclosed brochure the installation process violates the following statute:

*****2010 FLORIDA BUILDING CODE — PLUMBING 7.6**

Section 706.2 Obstructions. "The fittings shall not have ledges, shoulders or reductions capable of retarding or obstructing flow in the piping."

PTI has requested a Declaratory Statement to address the "GAPPING" installation method that is viewed by many in our industry as an "installers invention" that is ~~NOT endorsed by a manufacturer~~. That being said, VERTICAL stack lining material continues to be installed in your jurisdiction with the "GAPPING" process. Many pipe lining installers, agree with PTI, and strongly believe this statute should be enforced ~~without the need for a Declaratory Statement~~, but we openly appreciate any support we get along the way from knowledgeable professional inspection authorities.

I would like to make an appointment to meet with you and your code enforcement representative at your earliest convenience to get your input on this matter.

Thank you,



Michael Wilson, President
Pipelining Technologies Inc

CFC #1428578
(561) 502-0497
mike@pipelT.com

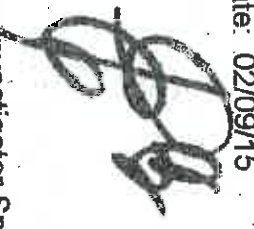
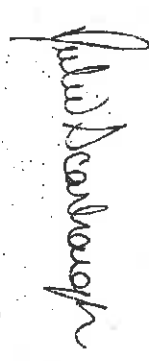
CC:

Otto Vinas - Broward County Board of Rules and Appeals
Ralph Gonzalez - Unincorporated Broward County
Andrew Valentino - Broward County Contract Cities
James Michaels - Chief Plumbing Inspector, Broward Contract Cities
John Madden - City of Ft. Lauderdale, Chief Building Inspector
Joe Demaiso - City of Ft. Lauderdale, Chief Plumbing Inspector
Jim Bleiford - Building Official
Gloria Salazar - Executive Director, Plumbing Contractor's Association



STATE OF FLORIDA
DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

INVESTIGATIVE REPORT

Office: West Palm Beach - Region VIII	Date of Complaint: 10/23/14	Case Number: 2014044602		
Subject: HUGO FORSTER D/B/A: Trenchless Pipe Lining LLC. 8687 Pelican Ct. PH WFE Seminole, FL 33704 727-501-6176		Source: MICHAEL H. WILSON D/B/A: Pipelining Technologies Inc. 1616 N Florida Mango Rd. Suite C-11 West Palm Beach, FL 33409 561-853-5463		
Prefix: N/A	License #: NONE	Profession: NONE	Board: CILB	Report Date: 02/09/15
Period of Investigation: 10/24/14 - 02/09/15		Type of Report: FINAL		
Alleged Violation(s): F.S. 489.127(1)(F) Engaging in the business or capacity of a contractor, or advertise himself or herself or a business organization as available to engage in the business or act in the capacity of a contractor without being duly registered or certified.				
Synopsis: This investigation is predicated upon a complaint by MICHAEL H. WILSON alleging that HUGO FORSTER is contracting, advertising and performing as a Plumber without proper licensure to do so. (Exhibit OnBase- Uniform Complaint Form 10-21-14) HUGO FORSTER was notified of the DBPR investigation at 8687 Pelican Ct. PH WFE, Seminole, FL 33704 dated 10/28/14 with accompanying case documents (Exhibit OnBase- Notification Letters 10-28-14) A check of DBPR computer records revealed that HUGO FORSTER doesn't hold a Certified Plumbing Contractor license (Exhibit OnBase- Licensure Data 10-23-14) It is unknown if an attorney represents FORSTER in regards to the above referenced matter.				
Related Case: Cases # 2007020543 and 2008012763				
Investigator/Date: 02/09/15		Approved By/Date: 02/09/15		
				
Ernie De Leon - Investigator Specialist II		Julie Scarbrough - Investigator Supervisor, WPB		
Distribution: DBPR HDQTRS				

INVESTIGATIVE REPORT

CASE NUMBER: 2014044602

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o	NOTIFICATION LETTER	OnBase
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o	PERMIT	OnBase
o	DBPR LICENSURE DATA	OnBase
o	NOTICE TO CEASE AND DESIST	OnBase
o	DIVISION OF CORPORATIONS	OnBase
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o	CORRESPONDENCE	OnBase
o	STATE ATTORNEY CORRESPONDENCE	OnBase

This complaint is predicated upon a complaint submitted to the Department of Business and Professional Regulation ("DBPR") by MICHAEL WILSON d/b/a PIPELINING TECHNOLOGIES, INC. (CFC1428578) alleging HUGO FORSTER d/b/a CRAFTSMAN PIPE LINING, INC. is advertising, performing, and contracting as a Plumber without license. WILSON further alleges FORSTER is providing false insurance documentation.

WILSON submitted a voluminous and thorough bound packet which included supporting documentation included but not limited to the following:

1. Complaint Support Data
2. CLIB "What services require a State of Florida license?"
3. Past references to Hugo Forster's unlicensed activity
4. Copies of contracts/proposals
5. Witnesses
6. Two sided Advertising brochure and Hugo Forster's LinkedIn Profile
7. Evidence of Violations found on craftsmanpipelining.com
8. Evidence of Violations found on Angie's list profiles
9. Cities where Hugo Forster Claims to Perform Work
10. Emailed threat to sue Pipelining Technologies, Inc.

(Exhibit Onbase- Uniform Complaint Form 10-21-14)

An advertisement from Trenchless Pipe Lining website, owned by FORSTER, is announcing "Trenchless Pipe Lining! Stop backups & leaks forever with new inner pipe. No excavation or mess". Describing the following jobs:

- Home
- Sewer Pipes
- Vertical Drains
- Storm Drains
- Hot & Cold Water
- Fire Suppression Pipes
- Water Mains
- Ship Pipes
- CIPP
- Pipe Bursting
- Slip Lining
- Manhole Rehab
- Videos
- Featured Projects.

(Exhibit Onbase- Uniform Complaint Form 10-21-14)

Below is a list of some of the contracts/estimates supplied by WILSON in which WILSON alleges FORSTER is performing work which would require a permit and license.

(Exhibit Onbase- Contracts)

INVESTIGATIVE REPORT

CASE NUMBER: 2014044602

The Investigator emailed a copy of each contract to Robert Brown, Building Official for the City of West Palm Beach, the municipality in which the work was performed, and questioned whether a permit would be required. Brown's answer immediately follows each contract listed. (*Exhibit OnBase- Correspondence*)

Contract dated 09/29/11

A contract dated 09/29/11 between HUGO FORSTER, under the company name of Trenchless Pipe Lining LLC and JOHN SAVIN of Fairman and Associates, the management company for the Guaranty Building at 120 S Olive Ave, West Palm Beach FL. Where Trenchless Pipe Lining will structurally line a 50 feet of a rainwater leader using the roof as an access point for the amount of \$8,900.00.

(*Exhibit OnBase- Uniform Complaint Form pg. 18 10-21-14*)

Brown's Response to the contract

"The scope in the proposal/quote dated 9/29/11 would require a permit because, while it does not propose the replacement of any pipe, it is not a localized repair. It is instead a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2."

(*Exhibit OnBase- Correspondence 01-29-15*)

Estimate of 02/04/14

An Estimate dated 02/04/14 written by HUGO FORSTER, under the company name of Trenchless Pipe Lining LLC to MIKE LANFORD of Fairman Associates where FORSTER provided LANFORD a proposal to address another rainwater leader at the Guaranty Building at 120 S Olive Ave, West Palm Beach FL. To do a South West 3" diameter drain cured-in-place pipe lining that includes: using 500mhz sonde to locate the exact location of pipe blockage on 6th floor, opening drywall (2'x2' approximately), opening pipe and removing obstruction, replacing the removed pipe with PVC, and finally relining pipe from rooftop down to bottom floor slab. Drywall repair and painting no included. For the amount of \$13,000.00. (*Exhibit OnBase- Uniform Complaint Form pg. 34 10-21-14*)

Brown's Response to the contract

"The scope in the proposal/quote dated 2/4/14 would require a permit because it includes the replacement of a section of new pipe. The code explicitly states that this is considered new work. Furthermore the proposal also includes a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the

lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2."

(Exhibit OnBase- Correspondence 01-29-15)

Contract dated 07/31/14

A contract dated 07/31/14 between FORSTER of Trenchless Pipe Lining LLC and MARSHALL CASSALOM to do a 24 feet trenchless pipe lining under the house, remove all scale and rust/sand from sewer main line with 100 year engineered life cured in place pipe lining for the amount of \$1,740.00.

(Exhibit OnBase- Uniform Complaint Form pg. 38 10-21-14)

Brown's Response to the contract:

"The scope in the proposal/quote dated 7/31/14 would require a permit because, while it does not propose the replacement of any pipe, it is not a localized repair. It is instead a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2."

(Exhibit OnBase- Correspondence 01-29-15)

Estimate dated 01/07/14:

An estimate dated 01/07/14 written by FORSTER of Trenchless Pipe Lining LLC providing LARRY MASTROPIERI with a proposal to perform a 30' of 3" and 4" cast iron sewer pipe relining that includes all pipe cleaning, jetting, de-scaling, a new cleanout if required, all material, before and after video inspection. For the amount of \$4,500.00.

(Exhibit OnBase- Uniform Complaint Form pg. 40 10-21-14)

Brown's Response to the contract:

"The scope in the proposal/quote dated 1/7/14 would require a permit because it includes the installation of a new cleanout. That is considered new work. Furthermore the proposal also includes a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2."

(Exhibit OnBase- Correspondence 01-29-15)

Estimate dated 02/17/14:

An estimate dated 02/17/14 written by FORSTER of Trenchless Pipe Lining LLC to DAVID WEINER of Crystal Court Manor, to cured in place pipe lining approximately 100' of 4"

INVESTIGATIVE REPORT

CASE NUMBER: 2014044602

main line. Installation: Day 1, Clean and video inspect pipe for measurements. Day 2, reline pipe from 10am-2pm because this is the only time residents cannot use plumbing. For the amount of \$12,500.00.

(Exhibit OnBase- Uniform Complaint Form pg. 42 10-21-14)

Brown's Response to the contract:

"The scope in the proposal dated 2/17/14 would require a permit because, while it does not propose the replacement of any pipe, it is not a localized repair. It is instead a lining of the existing pipe with a lining of undisclosed material. The material may or may not be allowed by the code and the lining will reduce the inside diameter of the pipe such that, potentially, it may not meet the minimum pipe size requirement for the number of fixtures served. Also, the inside diameter of the pipe upstream of the lining will be greater than the inside diameter at the lining, and such a reduction in size in the direction of flow is explicitly prohibited by the Florida Building Code, Plumbing, Section 704.2."

(Exhibit OnBase- Correspondence 01-29-15)

WILSON further alleges FORSTER has had complaints with the Department of Business and Professional Regulation in the past in regards to unlicensed plumbing activity.

(Exhibit Onbase UCF Pages 22- 27)

WILSON sent a letter to JACK FISHER, Broward County Building Official, to report that FORSTER is doing unlicensed contracting, performing or advertising in his jurisdiction, and explaining that until the investigation is complete and heard, detail of additional illegal activity are unknown at this point.

(Exhibit OnBase- Correspondence 10-13-14)

WILSON also came to the Department of Business and Professional Regulation West Palm Beach on 01/28/15 and brought a copy of an estimate made to JIM QUAGLINA dated 12/1/14 with the amount of \$4,800 to prove that FORSTER is still working after the notice to cease and desist.

(Exhibit OnBase- Contracts 12-11-14)

On 11/17/14 HUGO FORSTER was issued a Notice of Cease and Desist via certified and regular mail and accompanying case documents to 8687 Pelican Ct. PH IWE, Seminole, FL. 33704. The Certified Mail was returned unsigned but FORSTER stated, via phone, that he received the regular mail.

(Exhibit OnBase – Notices 11/17/14)

Previously on 10/28/14 FORSTER was issued the same Notice of Cease and Desist via certified and regular mail to 1501 Eden Isle Blvd. NE #57, St. Petersburg, FL. 33704. Both certified and regular mail was undelivered as addressed.

(Exhibit OnBase – Notices 10/28/14)

INVESTIGATIVE REPORT

CASE NUMBER: 2014044602

A response letter was received from FORSTER on 01/26/15 alleging that this complaint by MICHAEL HARRISON WILSON is about eliminating a lower-priced competitor. He explains that both companies do the same type of work offering the same technology, but they do it at almost half the price.

FORSTER described that as their name indicates, they offer "Trenchless" pipe restoration, meaning that his business exists purely so that plumbing replacement is avoided. The technology that he offers prevents having to hire a plumber to excavate and replace your drains the traditional way. FORSTER stated all the work is performed from existing access point such as roof vent stacks or existing clean outs so that no pipes have to be opened up and replaced. FORSTER stated their process stops leaks and prevents future corrosion and back-ups.

FORSTER stated, "It has been our understanding that pipe cleaning, video inspection and leak repair (without cutting and replacing pipe) does not require special licensing, which makes sense, since the technology is designed to specifically avoid pipe replacement. So this does not appear to be a loophole in the building code as suggested by Mike Wilson."

FORSTER addresses each individual complaint, including the Guaranty Building, Trenchless Holdings, LLC, the Ripoff Report, and each contract/estimate submitted by WILSON.

FORSTER added that he has been under attack by MICHAEL WILSON for some time now, and WILSON appears to be willing to go to new lows with his determination to consolidate the South Florida market for himself.

FORSTER concluded saying that he is fully willing to cooperate with any further clarification it may require, to avoid the cost of litigation.
(Exhibit OnBase -- Subject Response 01/26/15)

A check of the Florida Division of Corporations revealed that TRENCHLESS PIPE LINING LLC. Is listed as a corporation under the registered agent name of HUGO FORSTER.
(Exhibit: OnBase -- Licensure Data. 10/23/14)

On 02/05/15 WILSON sent a letter which essentially stated his dissatisfaction with the Department in regards to the case.
(Exhibit OnBase- Correspondence 02-05-15)

On 02/09/15 A Notification Letter advising of the violation was forwarded to the State Attorney per statute. (Exhibit OnBase -- State Attorney Correspondence 02/09/15)

INVESTIGATIVE REPORT

CASE NUMBER: 2014044602

INTERVIEW OF MICHAEL H. WILSON - COMPLAINANT

1616 N Florida Mango Rd. Suite C-11, West Palm Beach, FL. 33409
561-853-5463

The undersigned Investigator interviewed MICHAEL H. WILSON in person, at 111 S. Sapodilla Ave. Suite 104 on 11-05-14 and 01/29/15. The 01/29/15 meeting RPA Ed Garcia and Supervisor Julie Scarbrough were present. WILSON essentially stated the following:

- WILSON stated "This guy is doing plumbing without license, removing PVC pipes" FORSTER is working on concealed pipe, he is not fixing leaks, and he is replacing pipes and draining systems. If someone is improving any building or structure for compensation has to have a state contractors' license.
- WILSON stated "He is stealing pictures from my website to put it in his advertising"
- WILSON stated he has had to educate many of the Building Departments, Building Inspectors and Building Officials in the State of Florida as to why a permit and license is needed to perform this work. WILSON stated in 2005 he performed a very large pipe rehabilitation of sewer lines with the pipelining system at Mar-a-Lago on Palm Beach Island. WILSON stated the job involved 400 plus feet of line and yet he was told by the Town of Palm Beach Inspectors that this job did not require a permit. WILSON stated he has since had to educate the Town of Palm Beach as to why this work does need a license and a permit.

INTERVIEW OF HUGO FORSTER - SUBJECT

8687 Pelican Ct. PH IWFE, Seminole, FL. 33704
727-501-6176

The undersigned Investigator interviewed HUGO FORSTER via telephone on 12/16/14 and WILSON essentially stated the following:

- FORSTER stated this complaint is about competition. FORSTER stated "Mr. Wilson has been a trouble for us"
- FORSTER stated they don't do traditional plumbing, they video and clean the pipes.
- FORSTER stated "That's why we exist to avoid any plumbing"

- FORSTER stated he will send a written response to clear this bunch of well-orchestrated misinformation.

INTERVIEW OF DOUG WISE- PALM BEACH COUNTY BUILDING OFFICIAL

2300 N Jog Road, West Palm Beach, FL
561-233-5101

RPA, Ed Garcia interviewed DOUG WISE via telephone on 01/29/15 and WISE essentially stated the following:

- WISE stated Palm Beach County requires permits for trenchless pipelining and CIPP. WISE stated one of the reasons is for product approval and to check the scope of work to be performed.

INTERVIEW OF WILLIAM BUCKLEW- PALM BEACH COUNTY BUILDING OFFICIAL

360 S. County Road, Palm Beach, FL
561-227-6426

RPA, Ed Garcia interviewed WILLIAM BUCKLEW via telephone on 02/06/15 and BUCKLEW essentially stated the following:

- BUCKLEW stated The Town of Palm Beach reviews Trenchless Pipelining and CIPP on a case by case basis. BUCKLEW stated that they look at the scope of the job, product approval and product usage when making a determination if a permit is required. BUCKLEW stated a current condominium high-rise was just issued a permit for CIPP.
- BUCKLEW stated Mar-a-lago did not have a permit in 2005, and one may not have been needed at the time, but he was not the Building Official so he could speak to that.

Ken Lawson, Secretary

Rick Scott, Governor

February 9, 2015

State Attorney's Office
County Court
401 North Dixie Highway
West Palm Beach, FL 33401

RE: Case #2014-044602

To Whom it May Concern,

A recent investigation by this Department revealed that HUGO FORSTER appeared to be in violation of FSS 489.127 (1)(F)- Engaging in the business or capacity of a contractor, or advertise himself or a business organization as available to engage in the business or act in the capacity of contractor without being duly registered or certified.

FORSTER was issued a Notice to cease and desist.

If you should desire additional information relative to this matter, you may contact me at 561-650-6773.

Sincerely,



ERNIE DE LEON, INVESTIGATOR SPECIALIST II
111 SOUTH SAPODILLA AVE., #104
WEST PALM BEACH, FLORIDA 33401-8701

