

September Survey Results

1. Ted berman rating : EXCELLENT

2. 1) Choose a Rating: **EXCELLENT** ---GOOD ---FAIR ---POOR

2) Add Your Comments: (Please add any comments you like here.) **TB&A always provides timely service. If I make a request, they usually respond within that day.**

3. 1) Choose a Rating: EXCELLENT ---GOOD ---FAIR ---POOR **Excellent**

2) Add Your Comments: (Please add any comments you like here.)

You can tell when they are close to deadline but they are always professional and they return calls.

4. 1) Choose a Rating: **EXCELLENT** ---GOOD ---FAIR ---POOR

5. 1) Choose a Rating: GOOD

2) Add Your Comments: (Please add any comments you like here.)

My interactions with TBA were generally helpful in determining the steps for renewing FBC product approvals. Their responses were timely and I did not have issues reaching the right person by phone.

6. RE: State Product Approval Survey--- Administrator

1. Rating – Excellent

2. Comment – Ted and his staff are very helpful and respond to inquiries in a timely fashion.

7. 1) Choose a Rating: EXCELLENT ---GOOD ---FAIR ---POOR

Rating would be between good
