September Survey Results

1. Ted berman rating: EXCELLENT

2. 1) Choose a Rating: EXCELLENT ---GOOD ---FAIR ---POOR

   2) Add Your Comments: (Please add any comments you like here.) TB&A always provides timely service. If I make a request, they usually respond within that day.

3. 1) Choose a Rating: EXCELLENT ---GOOD ---FAIR ---POOR

   2) Add Your Comments: (Please add any comments you like here.)

   You can tell when they are close to deadline but they are always professional and they return calls.

4. 1) Choose a Rating: EXCELLENT ---GOOD ---FAIR ---POOR

5. 1) Choose a Rating: GOOD

   2) Add Your Comments: (Please add any comments you like here.)

   My interactions with TBA were generally helpful in determining the steps for renewing FBC product approvals. Their responses were timely and I did not have issues reaching the right person by phone.

6. RE: State Product Approval Survey --- Administrator

   1. Rating – Excellent
   2. Comment – Ted and his staff are very helpful and respond to inquiries in a timely fashion.

7. 1) Choose a Rating: EXCELLENT ---GOOD ---FAIR ---POOR

   Rating would be between good