

Bigelow, Joe

From: Madani, Mo
Sent: Wednesday, May 27, 2015 2:59 PM
To: Bigelow, Joe
Subject: FW: Keystone Certifications Co-operation
Attachments: Suspension of Keystone Quality Assurance Program Licensure - Zion Tile; InspRepQA-914-14-01.pdf

Mo Madani, Program Manager
Building Codes and Standards
Florida Department of Business and Professional Regulation
1940 North Monroe Street
Tallahassee, Florida 32399
850-717-1825

From: Jon Hill [mailto:jhill@keystonecerts.com]
Sent: Friday, May 01, 2015 2:08 PM
To: Madani, Mo
Cc: Stephen McDowell; Steven Urich; Dwight Wilkes - Dwight Wilkes (qitecllc@gmail.com)
Subject: RE: Keystone Certifications Co-operation

Hello Mo,

Keystone Certifications respectfully submits this email in response to the Department of Business & Professional Regulation (DBPR) request below.

Keystone suspended Quality Assurance Program licensure for Zion Tile of Miami, Florida on February 17th of this year as documented to the Florida DBPR in the attached email. The suspension was the result of Zion Tile's inability to provide Keystone with documents indicating conformance with program requirements.

The attached Inspection Report dated June 19th, 2014 identifies multiple quality management system procedural and record keeping deficiencies discovered during this inspection. Keystone Quality Assurance Program Policy requires the establishment of timeframes for licensee resolution of such deficiencies, but also specifies "*Keystone may grant an extension of this designated timeframe based on a documented request from the licensee indicating the reason for the extension request and date the notice will be submitted.*" Several requests for extension of timeframe to demonstrate conformance were received from Zion Tile and granted by Keystone.

Of particular interest to the POC may be the deficiency detailed on page two of the report – the quarterly test reports indicating conformance with ASTM C1167, as required by the 2010 Florida Building Code Section 1507.3.4. ASTM C1167 covers physical and performance properties of clay tiles, including dimensions, weight and water permeability.

As of today's date Zion Tile has been unable to provide copies of these quarterly reports for clay tile shipments received in 2014, including a shipment received on 6/5/2014 and sampled for testing during the last Keystone Inspection on 6/19/2014.

Please let us know if any additional information is required.

Jon Hill
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From: Madani, Mo [<mailto:Mo.Madani@myfloridalicense.com>]
Sent: Thursday, April 16, 2015 10:09 AM
To: Jon Hill
Cc: Steven Urich
Subject: RE: Keystone Certifications Co-operation

Jon, this is to inform you that the Commission/POC requests that Keystone Certification Inc. provides full documentation to the Commission (DBPR) regarding the reason(s) Keystone Certification Inc. has suspended the Quality Assurance Program licensure for Zion Tile Corporation of Miami. Please provide the information to me as early as possible for consideration at the upcoming POC meeting of June 5, 2015.

Thanks

Mo Madani, Program Manager
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850-717-1825

From: Jon Hill [<mailto:jhill@keystonecerts.com>]
Sent: Thursday, April 02, 2015 3:06 PM
To: Madani, Mo
Cc: Steven Urich
Subject: Keystone Certifications Co-operation

Mo,

Please be assured Keystone Certifications will fully co-operate with the POC in the resolution of this morning's discussion regarding Zion Tile.

I was moving with an abundance of caution, concerned this issue may result in legal action. I did not consult with an attorney as to whether the requests from the FL DBPR or the POC constitute a requirement of law. I apologize for my ignorance.

Will the DBPR provide me with some document identifying exactly what information you want and in what form? Should we provide documented evidence or simply summarize the discovered deficiencies and required corrective action status?

Tell me what you want and Keystone will provide, sir.

Let me know any questions or comments.

Jon Hill
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