



May 27, 2015

Mr. Anthony Dieguez, J.D.
Dieguez & Associates, LLC
Royal Oakes Professional Center
7950 N. W. 155th St. Suite 207
Miami Lakes, FL 33016

Re: Zion Tile's Keystone QA Program Licensure

Mr. Dieguez,

I am writing in response to your letters dated May 15th and May 23rd 2015 regarding Zion Tile's licensure in the Keystone Quality Assurance (QA) Program.

Keystone suspended QA Program licensure for Zion Tile on February 17th 2015. The suspension was the result of Zion Tile's inability to provide Keystone with documents indicating conformance with program requirements, including independent lab test reports indicated the Zion Tile Alhambra roof tile product conforms with ASTM C1167, as required by Keystone and the 2010 Florida Building Code Section 1507.3.4.

Keystone's role is to verify & ensure that products represented by Florida Product Approval Number 16057-R1 are delivered as qualified by this approval. Zion Tile has provided Keystone with signed Affidavit contending that no product represented by FPA 16057-R1 has been sold or delivered during the period from May 2014 through at least May 15th, 2015, and further contends that therefore no evidence of ASTM C1167 conformance is necessary.

Keystone will accept this contention and reinstate Zion Tile's licensure in the QA program, provided Zion Tile revises their quality manual to describe, then implement the following additional quality management system procedures:

1. Revise Quality Manual Section 2.4 "*Receiving & Inspecting Raw Materials*" to clarify the measurement and recording of ASTM C1167 specified dimensions and weights of a minimum 1% of the number of tiles received in each shipment. Create a controlled document raw material inspection form for recording identifying information about each shipment, specify where & how the tile measurements are to be taken, the allowable dimensional & weight tolerances, and the results of the measurements.

Each shipment is then approved or rejected for use based on these results and other necessary criteria as additionally specified by Zion Tile. If the shipment is approved, it is designated on the raw material inspection form to be represented by FPA 16057-R1, Dade NOA 13-1113.07, both or neither. (Completed raw mat'l inspection forms shall be available for Keystone inspection and kept on file for a min. 4 years.)
2. Revise Quality Manual Section 2.3 "*Work Orders*" to require the code qualification method (FPA 16057-R1, Dade NOA 13-1113.07, or "None") to be specified on each work order record.
3. Revise Quality Manual Section 2.3 "*Work Orders*" to require the approved shipment identification from which each job was sourced to be recorded on the associated work order record.

These procedures shall be in addition to those currently implemented, including the quarterly random sampling and independent lab ASTM C1167 testing procedures.

Sincerely,

Jon Hill
President

ZionTileResponse5-27-15.doc

