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November 21, 2013

Mr. Mo Madani, Program Manager  
Building Codes and Standards  
Florida Department of Business and Professional Regulation  
1940 North Monroe Street  
Tallahassee, Florida 32399

**Re: POC Update – Zion Tile**

Mr. Madani,

Keystone Certifications is providing this update to the FBC Product Oversight Committee (POC) regarding the conformance of roof tiles represented by Florida Product Approval FL16057.1 as distributed by Zion Tile Corporation of Miami, Florida.

Keystone performed the 2013 annual inspection at Zion Tile on July 24th in advance for the August 8th POC meeting, and reported that Zion Tile was working through the process for addressing non-conformities at that time. Keystone further reported that Zion Tile had concluded all required action at the October 3rd POC meeting. The POC instructed Keystone to conduct an additional site inspection and report back to the POC at the December 2013 meeting.

Keystone performed the POC-requested additional site inspection on Monday, November 18th. This inspection included a dimensional evaluation of multiple tiles contained in nine of sixteen pallet/bins from a shipment received at the Zion Tile facility on November 15th, 2013. **The measurements taken indicate the tiles conform to the product represented by FL#16057, with dimensional tolerances as defined in ASTM C1167 “Standard Specification for Clay Roof Tiles”.** Samples from this shipment were also selected for independent lab physical testing per the Florida Building Code and ASTM C67, “Standard Test Methods for Sampling and Testing Brick and Structural Clay Tile”.

Keystone also performed an inspection at 1461 Mendavia Ave Coral Gables, Fl. the site of a recent complaint. Dimensional measurements of the tile found at this site indicated non-conformance with the product represented by FL#16057, however, Zion Tile has agreed to replace the non-conforming tile in accordance with their documented complaint-handling procedures. Keystone will ensure records exist that demonstrate this complaint was resolved per that procedure during our next scheduled annual inspection in 2014.

Additionally, Zion Tile has successfully completed testing and is now in the process of applying for Florida Product Approval for the thinner-dimensioned tile.

I plan to participate in the December 4<sup>th</sup> POC meeting to address any further concerns.

Sincerely,

Jon Hill  
President

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