

Product Approval Administrator Survey for the June 2010 Cycle:

Re: Approvals for the June Cycle: my Commentis- EXCELLENT! I have never had a Code Approval be processed with such efficiency in my 14 years of submitting such approvals.

1) Select a rating of either: Excellent, Good, Fair, or Poor. **Excellent**
2) Add any comments you can think of regarding how TB&A performed, and/or how they may improve performance in the future. **_____ They are quite efficient._____**

1) Choose a Rating: EXCELLENT GOOD FAIR POOR **Excellent.**
2) Add Your Comments: (Please add any comments you like here.) **This was my second time going through the process and both times went well.**

WE find Ted Berman and Associates "Excellent" as they were very helpful whenever we contacted them. Verda was great –

Good

Their assistance is excellent however sometimes they are hard to reach by phone. I appreciate all the help Verda gives me and I usually need some help. It took me a year to get an approval completed, but much of it was my fault.

EXCELLENT! I have never had a Code Approval be processed with such efficiency in my 14 years of submitting such approvals.

GOOD

Having more time from the submittal of the applications to be reviewed by Ted's office and revised by the applicant would improve the process.

Thank you!
